3 terms

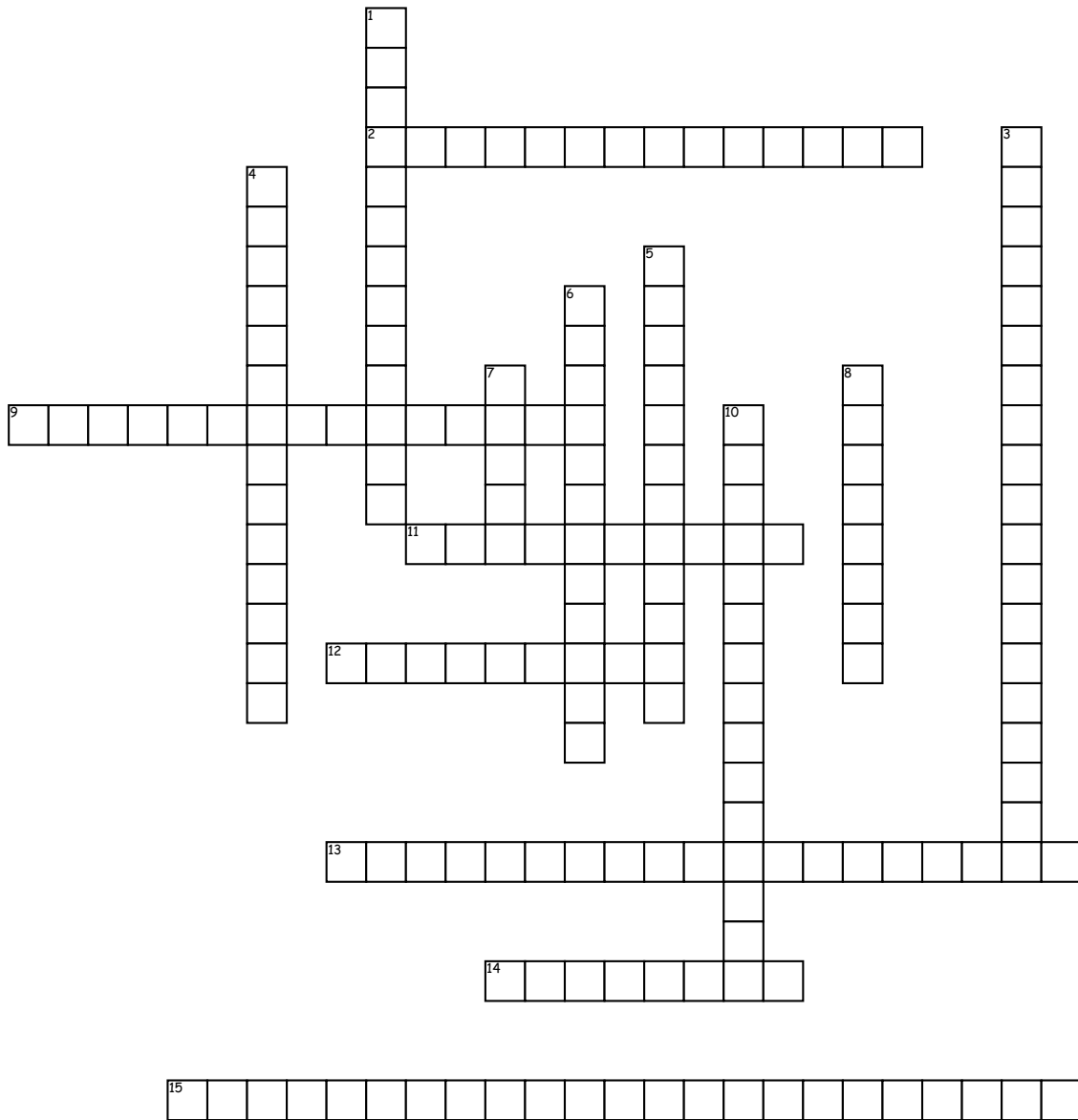**Across**

2. an establishment, such as a restaurant, where a food-and-beverage business competes for customers

9. the area in a hospitality establishment that guests usually do not view, including all areas responsible for food quality and production, such as the kitchen and receiving, office, and storage area.

11. white table cloth; distinguish themselves by price, service, ambiance, location, menu offerings, tableside cooking, and valet parking

12. business that is set up through a franchise agreement, which is a contact between a franchisor and franchisee to sell a company's goods or services at a designated location

13. a customer sits at a table, gives an order to a server, and is served food at a table.

14. assists in a specific area—performs mis en place which means preparing the workstation for the shift—mis en place includes: chopping veggies, restocking oils, butter, spices and wines; organizing the workstations to allow the chefs to work efficiently

15. a restaurant offering speedy basic services, convenience, and consistent quality at low prices

Down

1. he is a trained professional cook—performs duties such as hiring, training, and supervising employees and planning meals at the right price

3. theme restaurant that specializes in a certain food

4. an institutional or noncommercial establishment, such as hospital or corporation, that provides meals for people involved with the property

5. makes all the garnishes—makes platters and display items for buffets and other special presentations

6. part of the fastest-growing segment of the H industry-diners who seek a relaxed atmosphere and reasonable prices-speed and efficiency is more important that a 3-hour gourmet dining experience

7. a type of business that has more than one location with the same name under the same ownership

8. (sauce chef)—assists the executive chef—2nd in command—involved in daily food production, overseeing quality, consistency, and presentation of all items

10. the area in a hospitality establishment that the guests view such as the entrance and the dining room