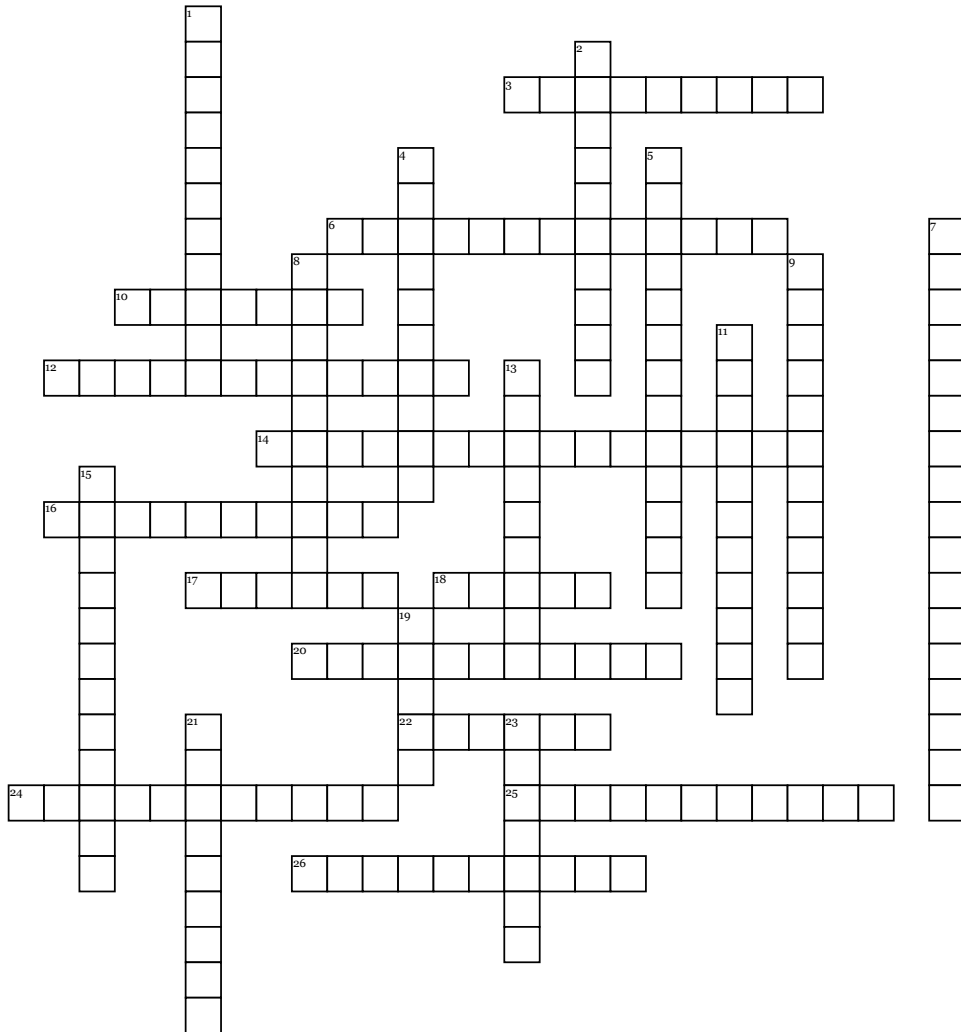


Name: _____

Advanced Supervision



Across

3. Visual representation of the sequence of events for a particular process that clarifies how things are being done so that inefficiencies can be identified and the process can be improved Is called a?
6. A technique for overcoming pressures for conformity that retards the development of creative alternatives
10. What is a discrepancy between an existing and a desired state of affairs called?
12. The degree to which group members are attracted to each other and are motivated to stay in the group
14. Manipulative behavior based on the belief that the ends can justify the means
16. Arranging and grouping jobs, allocating resources, and assigning work in a department so that activities can be accomplished as planned is called?
17. An alteration of an organization's environment, structure, technology, or people
18. An organization that represents workers and seeks to protect their interests through collective bargaining
20. What is the process of locating, identifying, and attracting capable applicants?

22. Something an individual feels when faced with opportunities, constraints, or demands perceived to be both uncertain and important
24. What is an expansion on information a new employee obtained during the recruitment and selection stages; an attempt to familiarize new employees with the job, the work unit, and the organization as a whole?
25. The actions one can take to influence, or attempt to influence, the distribution of advantages and disadvantages within an organization
26. The willingness to do something conditioned on the action's ability to satisfy some need for the individual is called?

Down

1. People who have administrative and control responsibilities. They are concerned from the current moment through twelve months. They may be responsible for progress towards plans on any duration are called?
2. An approach to conflict that requires each party to give up something of value
4. The ability an individual demonstrates to influence others to act in a particular way through direction, encouragement, sensitivity, consideration, and support Is called?
5. The transference and understanding of meaning Is called?

7. If not understood, a system will cause mistakes and be ignored
8. Allocation of duties, assignment of authority, assignment of responsibility, and creation of accountability is called?
9. What is the search for the best practices among competitors or non-competitors that lead to their superior performance?
11. An indication of whether a test or a device measures the same thing consistently Is ?
13. A list of behavioral descriptions that are checked off when they apply to an employee
15. What is the output per labor hour, best expressed by the formula?
19. The belief in the integrity, character, and ability of a leader is?
21. Rights inherent in a supervisory position to give orders and expect those orders to be obeyed is having what?
23. The ability to sense how others are feeling Is called?

Word Bank

Recruitment	Empathy	Delegation	Understandability	Leadership	Problem
Stress	Flowchart	Benchmarking	Politicking	Supervisors	Compromise
Orientation	Cohesiveness	Machiavellianism	Checklist	Organizing	Brainstorming
Reliability	Union	Authority	Motivation	Change	Trust
Productivity	Communication				