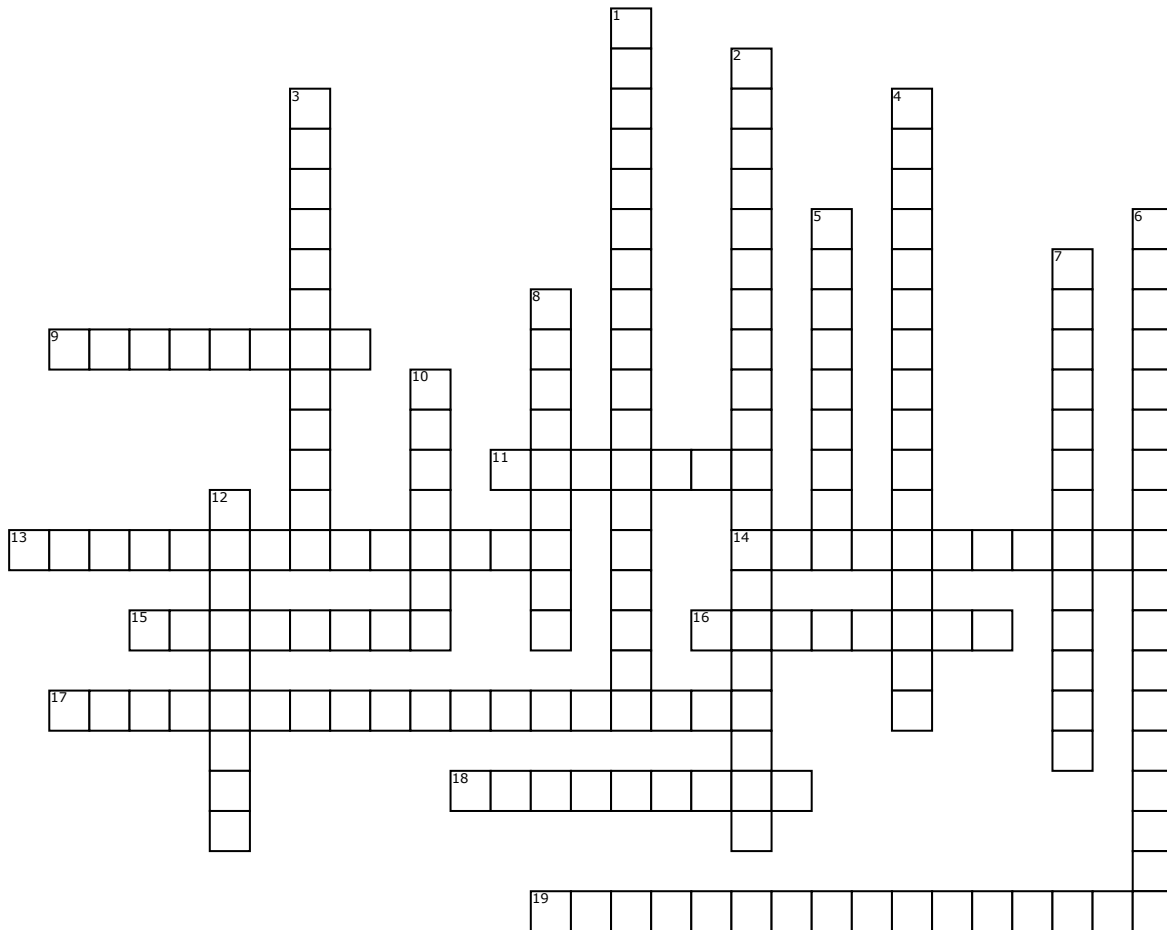# Alternative Positioning

Across

9. Paying the same every month

11. "How will my account get activated when the tenant moves out?

13. $2.50 goes directly to The Nature Conservancy

14. What is just under a penny per kWh to my bill and PGE purchases for me?

15. "I need to pay someone else's bill

16. "Is there a way to get extension options without calling?

17. An easy place to view and pay my bill

18. Wind Power in 200 hWh blocks

19. "I can only pay on the 25th of every month

Down

1. "Can you send me information with energy saving tips?"

2. I'd like to break up the balance and equal pay amounts spread out overtime"

3. "I didn't get any notices"

4. "I need just another day or two to pay"

5. Rates for electricity you use depending on the time of day, week, and season.

6. "I am in the hospital and am unable to pay my bill"

7. A way to tell how much electricity is used and when its used

8. "How much did i pay last year?"

10. "I am broke and need help paying my bill"

12. A quick way to pay and save trees.