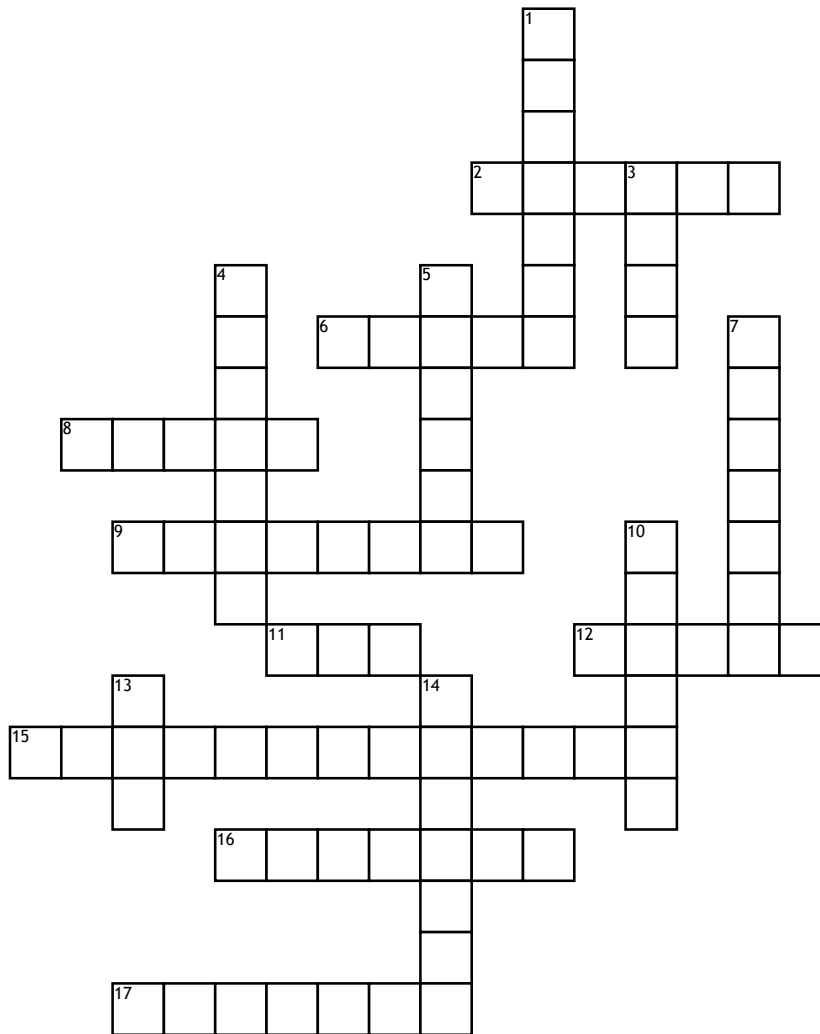


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Answers To The Burning Questions



## Across

2. A season  
6. Expressing friendliness  
8. Express gratitude at the end of transaction  
9. A buyer of goods  
11. The new retail system  
12. To welcome someone

15. To be experienced and understanding of  
16. Friendly challenge  
17. Recommend or offer

## Down

1. To seek or probe for info  
3. Portable device used to service simple transactions

4. To have hysteria or mania  
5. A shape  
7. provided to patrons at the counter  
10. Customer's service rating  
13. The old retail system  
14. A proof of purchase

## Word Bank

Summer	MPOS	Thank	Inquire	Greet
Contest	Circle	Smile	POS	Madness
RSS	Knowledgeable	Suggest	Customer	Service
Receipt	Survey			