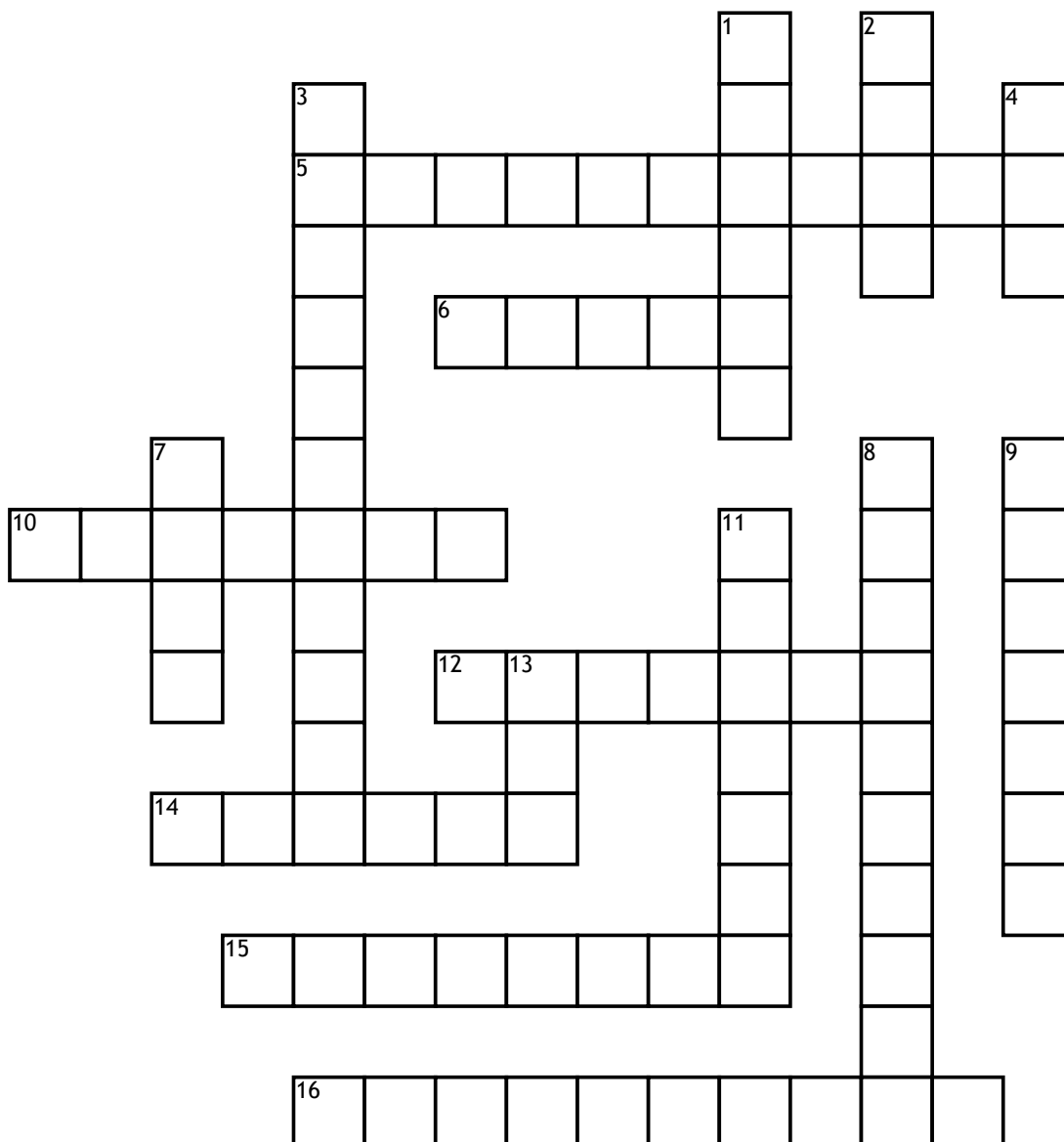


Name: _____

Date: _____

April 2019 Newsletter



Across

5. Talking, listening - we need to more

6. What we produce when a customer submits an enquiry

10. ISO 9001 - Management System

12. The new pack all new customers will receive

14. YMG's Scarborough site

15. experience - BDT's focus

16. YMG MATTERS - your new company....

Down

1. One piece

2. YM Paper - the eco friendly alternative to plastic poly

3. Marketing term for finding new customers

4. ... offset printing

7. GDM specialise in working with customer

8. New CRM system

9. YM Group's Wakefield site

11. Kodak - TLG's digital press

13. ... protection which must be worn in all loud production areas