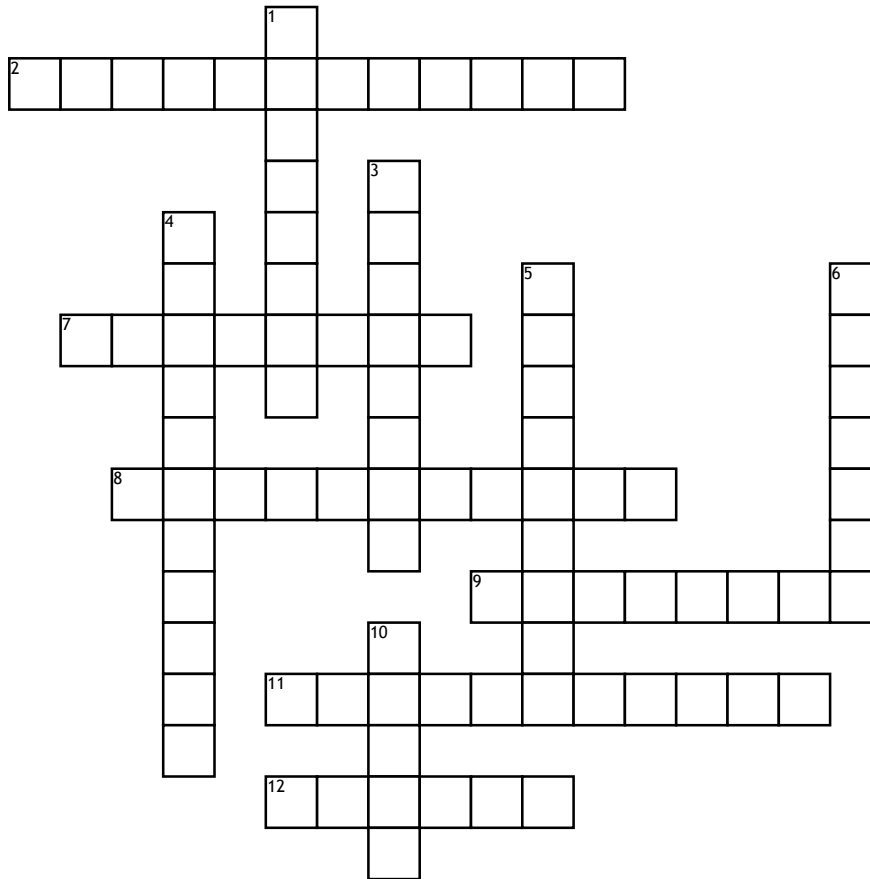


Name: _____

Date: _____

Architect



Across

- 2. A quick and easy way to know how much money a customer has in their account
- 7. An outside financial institution
- 8. How a customer can access their accounts without having to contact the bank

- 9. A safe way to bank knowing that personal information will not be compromised
- 11. a way to monitor your credit score
- 12. A way to access your account if it has been locked

Down

- 1. a secure, self created access word

- 3. An extra layer of security questions to validate a customers identity
- 4. Paperless statements
- 5. The new Online banking system Northwest utilizes
- 6. A system that allows customers to make one time or recurring payments
- 10. Third party vendor that Northwest partners with to transfer funds

Word Bank

Architect

billpay

estatements

Password

External

unlock

zelle

enhanced

creditsavvy

security

selfservice

Fastbalances