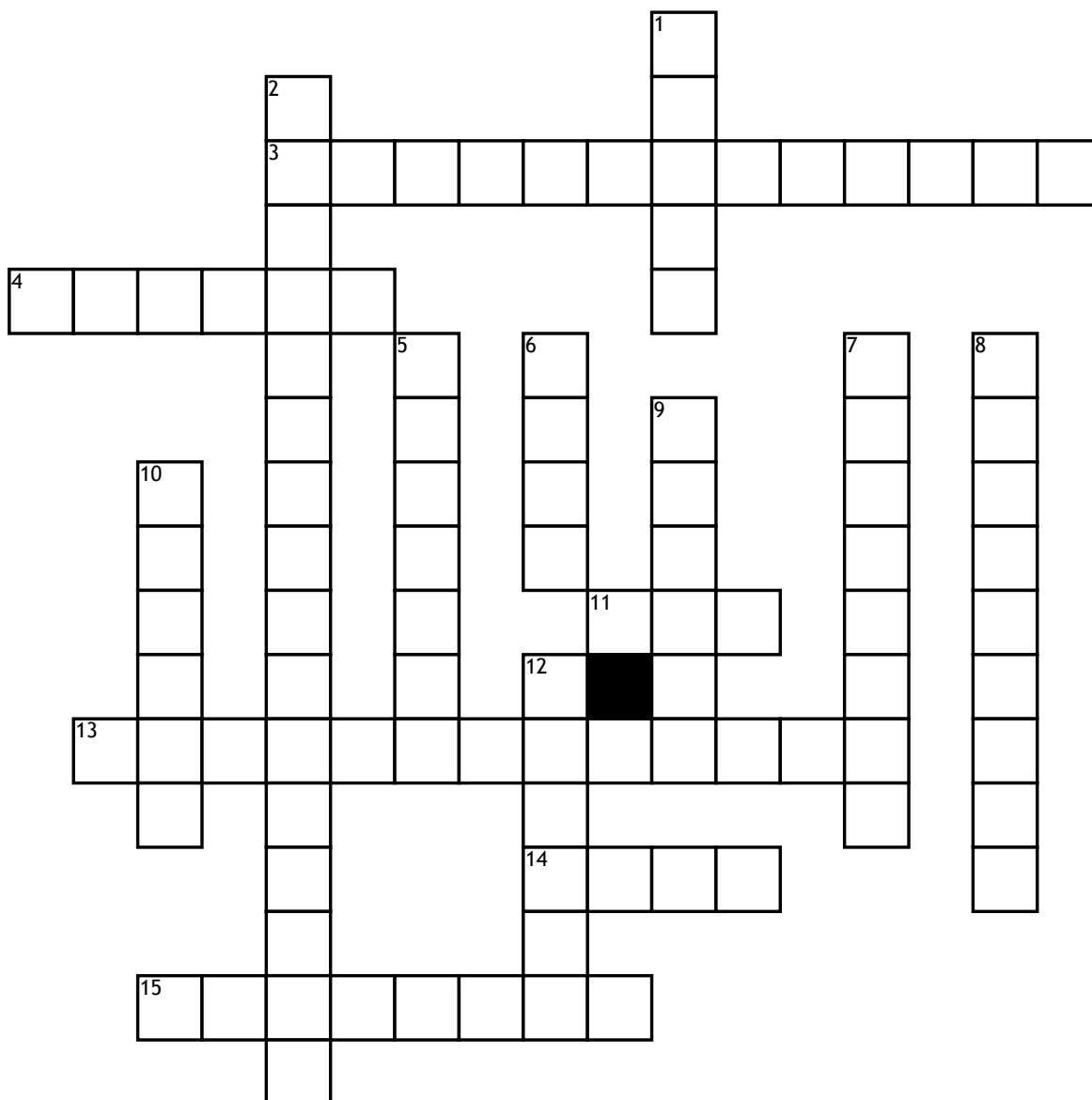


Auto Review



Across

3. Minnesota, Oregon, and _____ have mandated GRP scripting.
4. We can not update infromation on a _____ claim.
11. What is the name of the tool that we use that populates service options?
13. What type of loss would you file if the insured hit a deer?
14. When an insured slips & falls getting into their vehicle, what policy would you file the claim on?
15. This state has the following coverages: Broadened , Limited, & Standard for collision.

Down

1. When a vehicle is not driveable we gather the color and the _____.
2. When speaking to an insured and you can't locate the policy, what type of claim do we create?
5. A JC taylor customer has a what type of vehicle?
6. When we have an upset customer we do a _____ trasfer to the CR
7. When we update or add information in POST for a claim, what type of activity do we send to the CR?

8. What type of loss does an insured have when they accidentally roll their vehicle
9. We can discuss coverage with anyone the insured authorizes, spouse, anyone listed on policy including _____.
10. What type of tow do we set up for an insured who is involved in an accident?
12. Policies in Illinois, South Carolina, Washington, and _____ have language in the policy about undisclosed drivers.