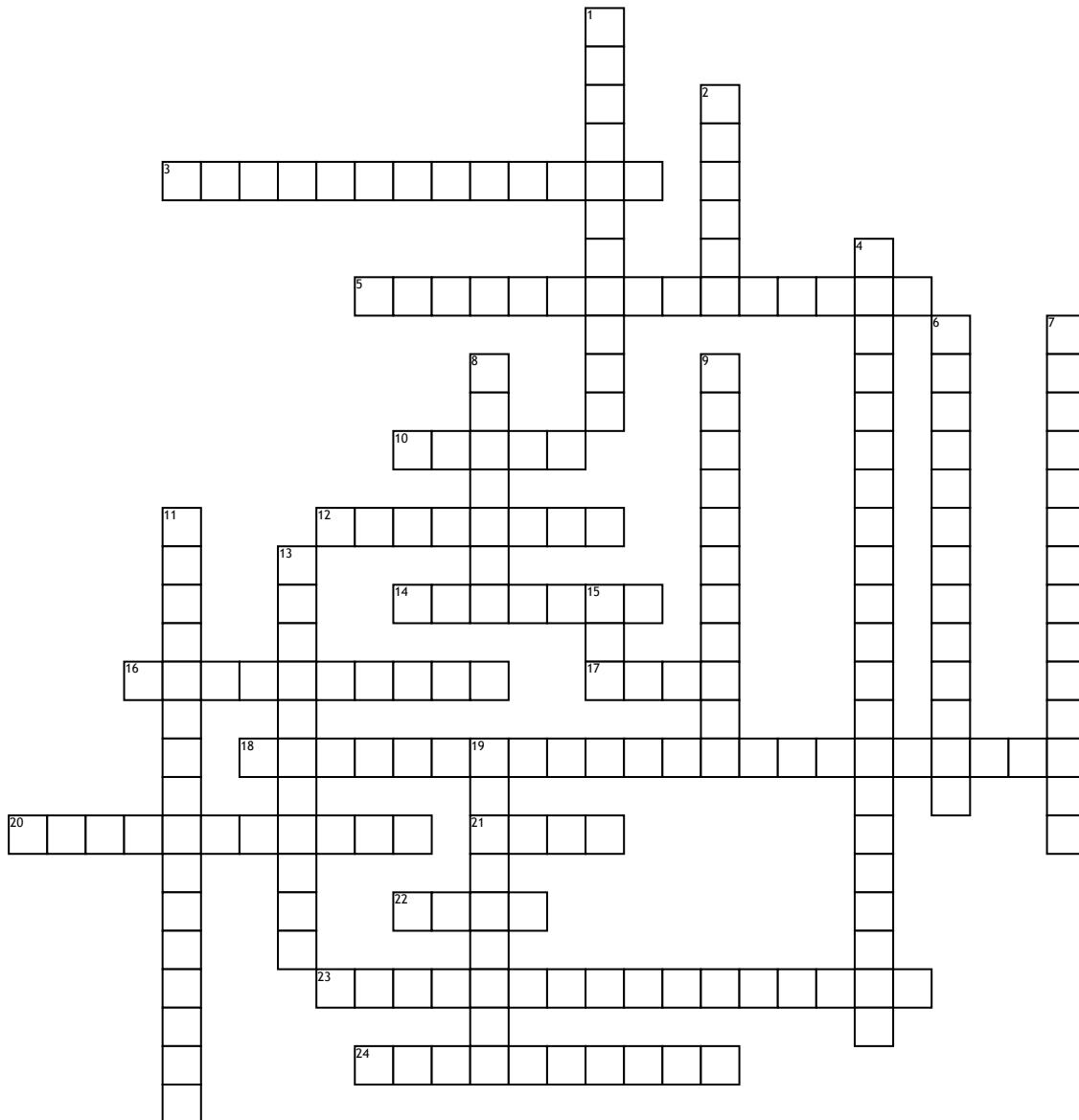


Aydana's IBA Lesson 2 Cross word Puzzle



Across

3. a problem-solving model in which a task ordinarily performed by one person is outsourced to a large group or community in order to obtain and analyze large amounts of data
5. a person's ability to use technology in non-stationary positions and in transit
10. a concept referring to the changing trends in the use of WWW technology and Web design that have led to the development of information-sharing and collaboration capabilities
12. a status indicator that conveys a person's willingness and ability to engage in communications
14. the use of audio or video digital-media files that are distributed through Web feeds to subscribed users
16. a centralized office used for the purpose of processing a large volume of requests by phone
17. spam that is delivered through instant messaging
18. the ability of a group to exhibit a greater degree of intelligence by solving problems collaboratively compared to the intelligence of an individual member
20. the integration of telephony and data technologies

21. a programming methodology that uses a number of existing technologies together and enables Web applications to make incremental updates to the user interface without the need to reload the browser page
22. a page of collection of Web pages that can be viewed and modified by anybody with a Web browser and access to the internet

23. the practice of creating networks of friends, associates, and clients who can discuss topics in common. online social networking is a powerful concept used by individuals and businesses worldwide
24. the practice of categorizing online content through tags

Down

1. a Web 2.0 implementation by which Web data is contextualized with the addition of machine-readable metadata
2. a web page that integrates content and scripts from multiple web sites to create new applications
4. a business trend that seeks to simplify and integrate all forms of communication. also, a set of technologies that enable voice to be converted into text, and vice versa

6. a call center that allows consumers to contact agents via avenues other than by telephone
7. an application programming interface (API) that is used to transfer XML and other text data between a Web server and browser
8. a data format for delivering Web content that is updated frequently
9. a data format that adds human-readable metadata to existing code so that the data can be processed by other software
11. a computer-based method of communication in which users can type and view messages sent to one or more recipients, and view the responses immediately
13. a technology that converts voice into data packets for transmission over a packet-switched IP network. allows the use of the internet for real-time voice and video traffic
15. short message service. communications protocol that allows short text messages over cell phone
19. a method by which a blogger receives notification when other bloggers link to his or her blog entry