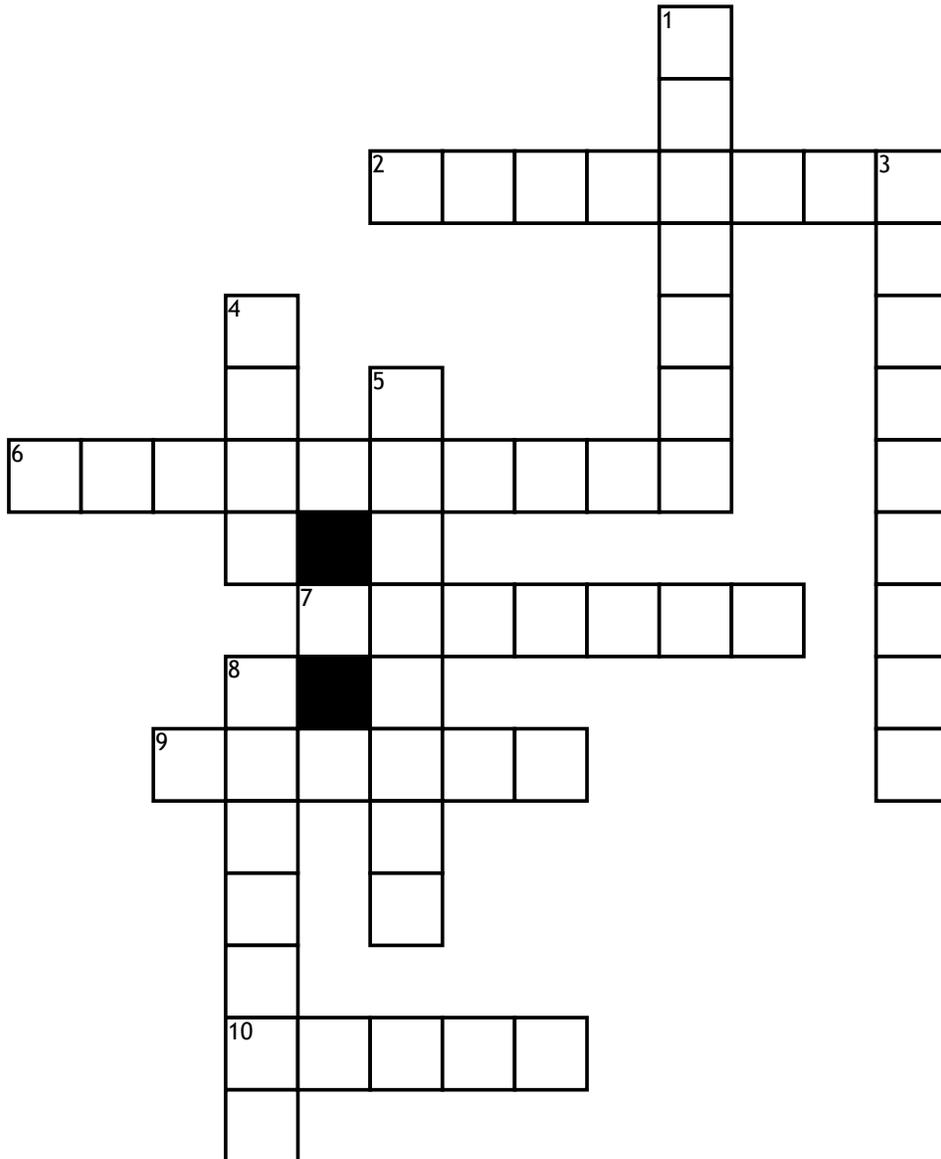


BUSINESS COMMUNICATION CROSSWORD PUZZLE



Across

- 2. An importance of good communication to businesses is that it leads to higher _____ satisfaction
- 6. Diverse workforces offer numerous benefits, but they pose some communication _____ as well
- 7. In high _____ cultures, communication relies on the explicit content of a message than on the context of the message
- 9. You will need to adjust your communication _____ to the more formal demands of business and the unique environment in which you work

- 10. An _____ is a medium of communication

Down

- 1. Communication is a _____ of transferring information and meaning between senders and receivers, using one or more written, oral, visual or electronic media
- 3. One of the step for writing professional emails is to use proper _____
- 4. Cultural context plays a critical _____ in the communication process
- 5. _____ a message involves extracting the idea from the message
- 8. The use of jargons is a _____ to communication