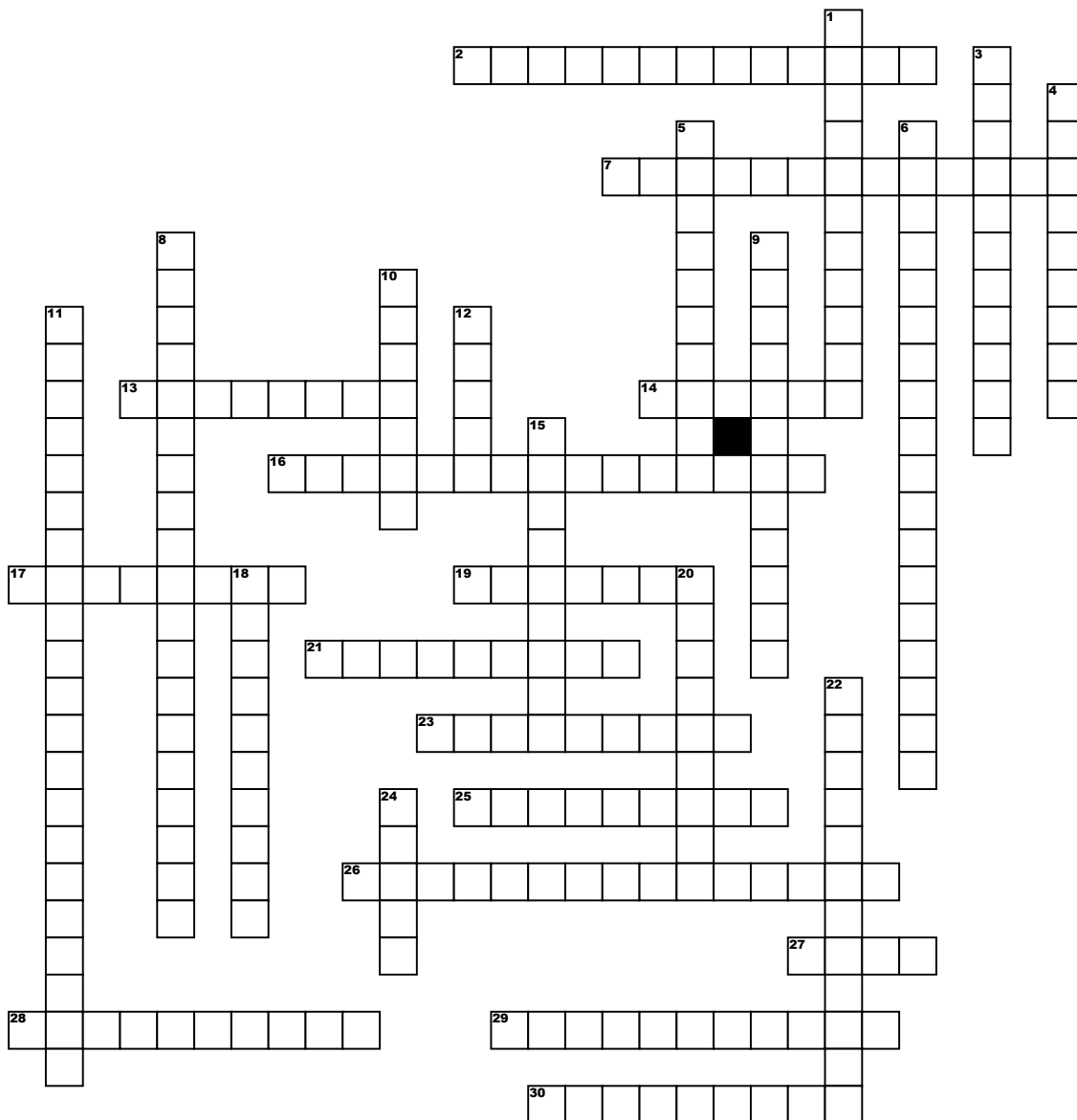


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Bally's



## Across

2. What a guest earns when they use their TR visa for purchases.

7. Complimentary for Diamond guests who have a tier score of 25,000 or more.

13. Tier score of 5,000 to 14,999

14. What casino do you work in?

16. When can you access the loyalty program online?

17. An application that can be used with an Android or iOS units.

19. Name another casino that uses the same loyalty program.

21. Something that sways someone to want to do something or work harder for results.

23. How old must you be to gamble in NJ casinos?

25. What form of transportation can a guest use to get to our Harrah's property?

26. Customers earn 5X points on purchases made within our properties

27. Tier score of 0 to 4,999

28. Name another area that a guest can have a TR card made when Total Rewards is closed?

29. What benefit is shared by Platinum, Diamond and Seven Star card holders?

30. A higher limit Total Reward Visa card is labeled as what?

## Down

1. What is the dollar value of 5,000 total reward credit?

3. Total Rewards was created how many years ago?

4. The guests \_\_\_\_\_ is the amount of Tier Credits they earned in a calendar year?

5. Where can a guest reset their pin number when the TR center is closed?

6. This location within the casino opens daily at 10am.

8. How would the bus patron receive their bonus?

9. Casino Loyalty Program

10. Tier score of 15,000 to 149,999

11. Where would you send a guest looking to pick up their gifts?

12. What is the number of locations that our Total Rewards card is used?

15. What Cruise line does a Seven Star get to utilize as a benefit?

18. Gold, Platinum, Diamond or Seven Star is a \_\_\_\_\_

20. Tier score of 150,000 or more

22. Where is the Total Rewards Center located?

24. Where can a guest check for their available comps?