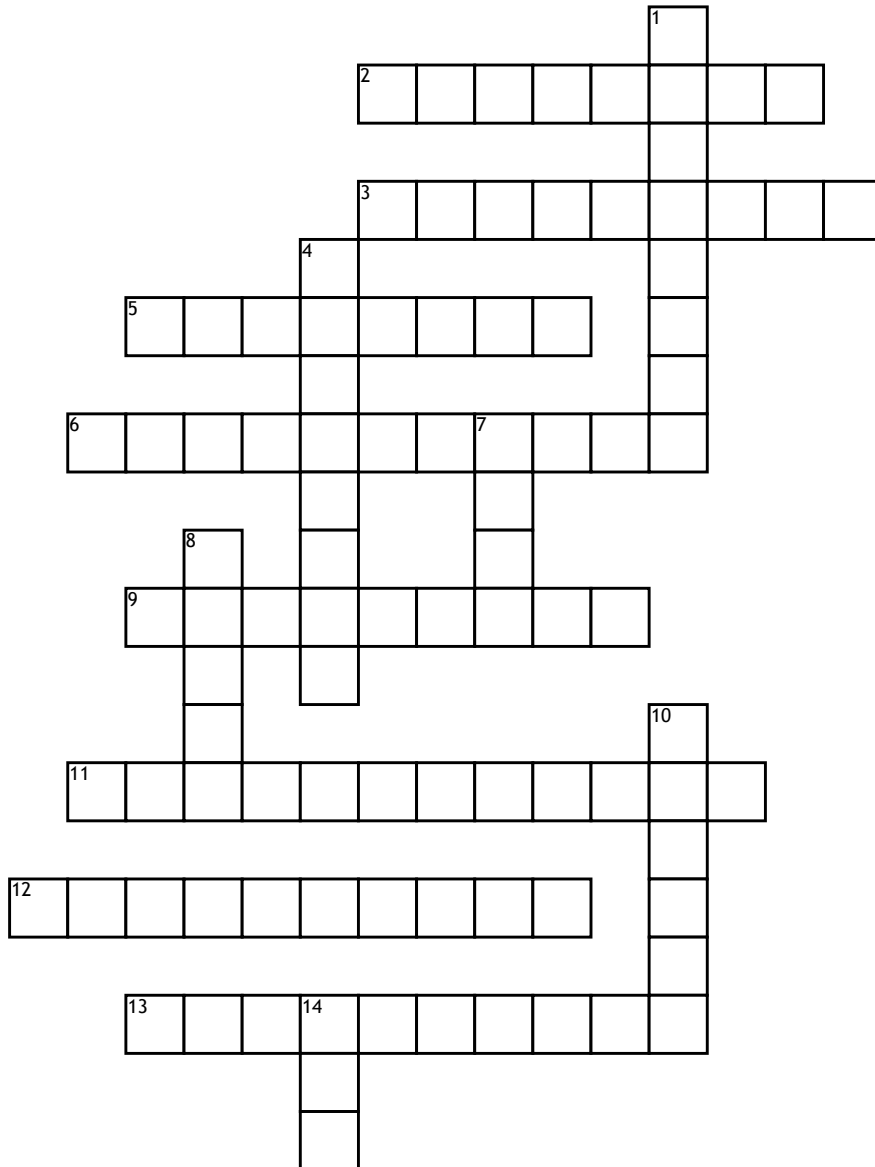


Barbershop Management



Across

2. A good telephone voice should not be _____.
3. Malpractice, premises liability, and fire refer to types of _____.
5. What are business operating expenses known as?
6. What type of business has is owned by three or more people?
9. Financial trans actions with clients may be handled at the _____.

11. what is a written description of the proposed business called?

12. responding to customer complaints must NOT be handled with _____.

13. to maintain accurate records and in a timely manner, retain services from an/a _____.

Down

1. What is an important consideration when planning to open a barber shop?

4. Client usually consider the barber to be an expert in _____.

7. services on an appointment book are sold in terms of _____.

8. In commission compensation structure, the employer pays the barber a percentage of their _____ income.

10. the floor plan formalizes the barbershops _____.

14. The capital of a business to cover expenses for at least _____ year.