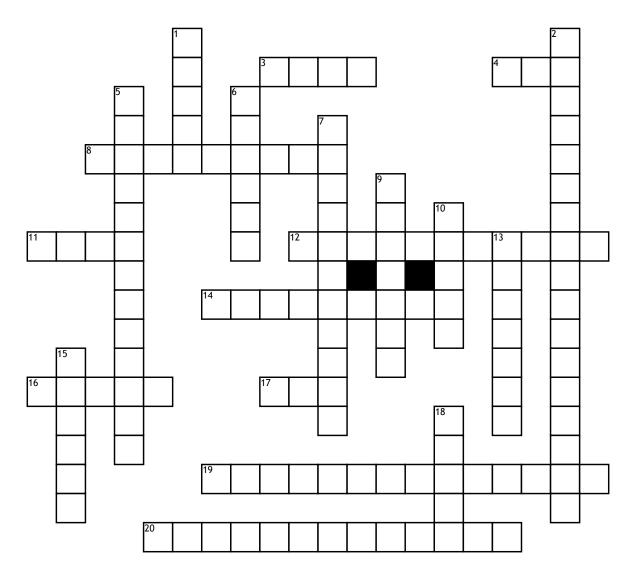
Basic Insurance Terms Review



Across

- **3.** Insurance for a specific amount of time
- **4.** NFO used to purchase a paid up policy
- 8. Cancellation of a policy with Cash Value
- 11. Borrowing against the Cash Value
- 12. Receives policy proceeds
- **14.** Main insurance holding company
- **16.** Responsible for making premium payments

- **17.** Various ways to use the Cash value
- **19.** Manager of Training & Quality
- **20.** Putting the policy back in force

Down

- 1. Has all rights to the policy
- 2. Name of the department
- **5.** Director of Customer Retention
- **6.** Termination of a policy without Cash Value
- **7.** 31 Days past due from the policy PTD

- **9.** Payment to keep policy in force
- **10.** Special provision expanding the policy
- **13.** Person covered by the policy
- 15. No coverage is in force
- **18.** Type of permanent coverage