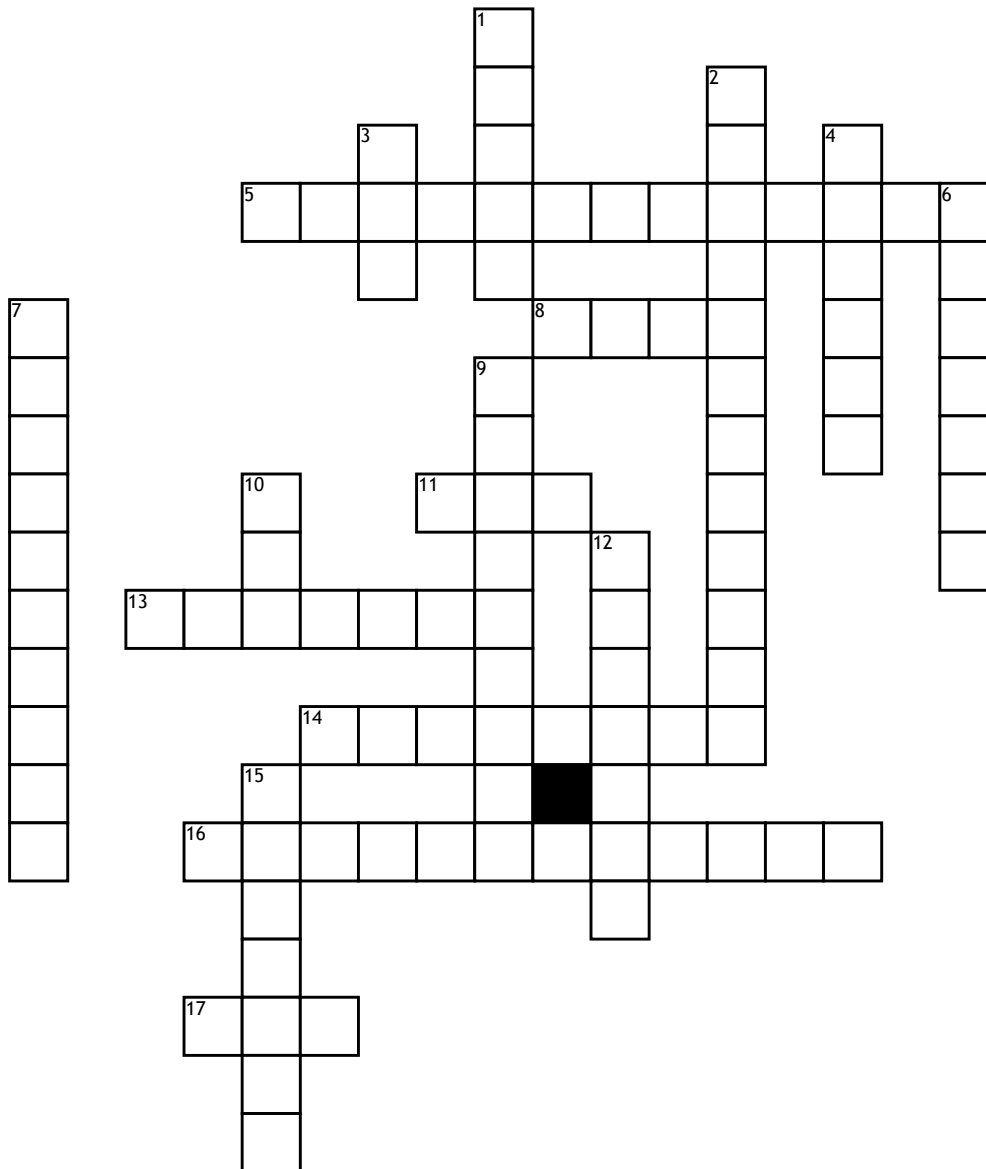


# Billing Crossword



## Across

5. three \_\_\_\_\_ returned checks causes payment restriction on the policy
8. In florida the max service fee for RCC
11. This payment plan has no service fees
13. Policy must be enrolled in \_\_\_\_\_ or at renewal they will have a double bill
14. Amount of days it takes for us to invoice the bill to the due date

16. What will happen in four days after a NSF decline on RCC
17. Policies with a balance of \$35.00-\$74.99 will be sent \_\_\_\_\_ pre-collect letters

## Down

1. On this payment plan the first payment requires 40% due
2. A \_\_\_\_\_ notice gives fourteen days to make a payment
3. The lowest amount you can pay on a can notice
4. Florida is a "Refund to \_\_\_\_\_" state

6. You should never advise a policyholder to do this regarding a payment
7. We can process payments from these callers, no questions asked
9. 1580 is the \_\_\_\_\_ receive code
10. Autopay with a checking account is called
12. Account frozen is a \_\_\_\_\_ reason
15. New six month term is called the