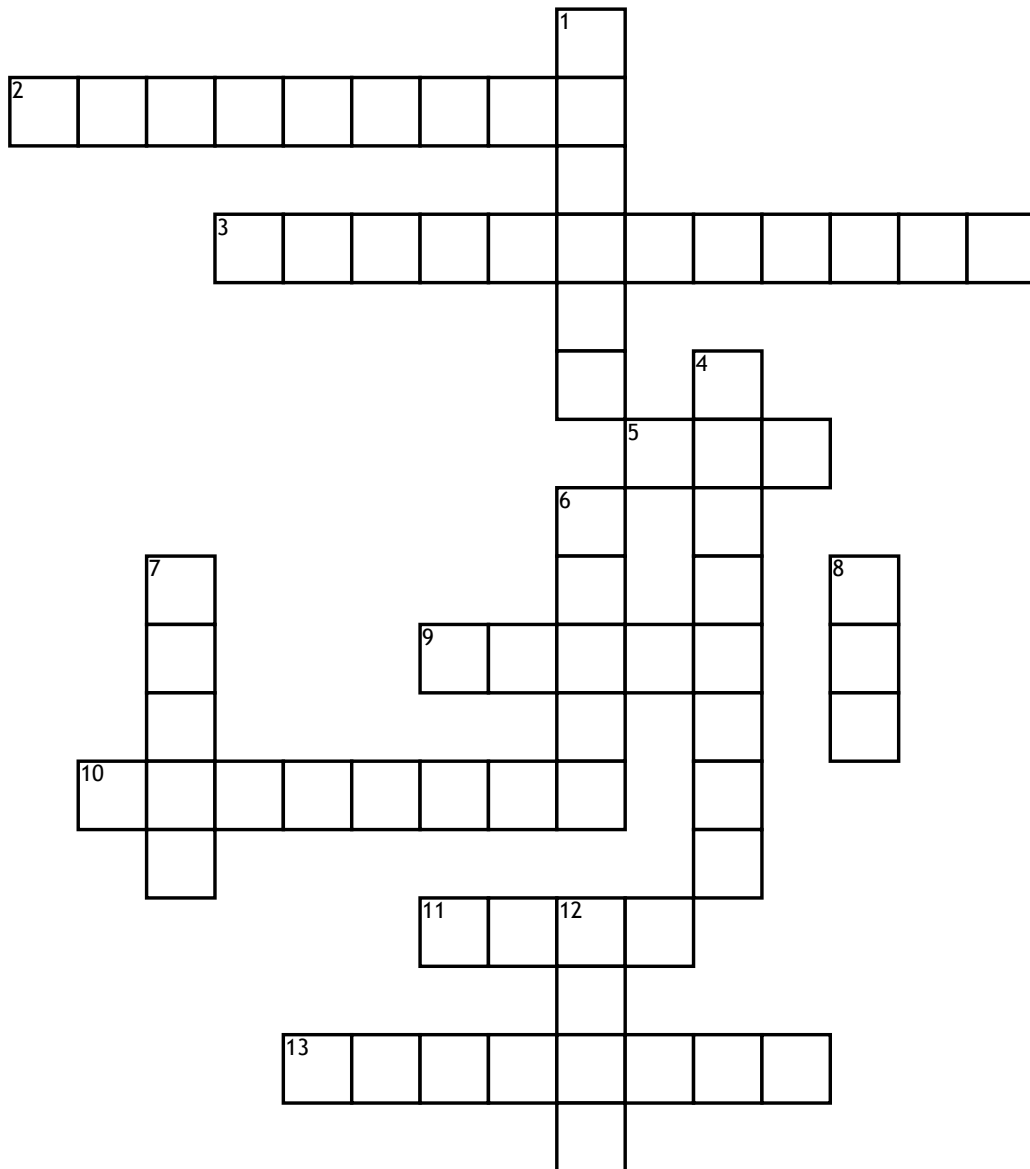


Branch Audit



Across

2. What must be signed and authorised before booking out
3. What must be checked no more than thirty minutes after branches are opened
5. Must be completed at the end of each day
9. The procedure used when handling customer complaints

10. A SA should count and _____ agree all cash amounts.

11. We keep two of these in each till drawer

13. Number of days completed Western Union forms are kept in branch for

Down

1. How many days are deposits held on Xtris for

4. Number of days completed Western Union forms are kept in branch for

6. Where else can large denominations be recorded

7. What must you do with confidential waste

8. What must you do on Xtris before leaving the branch for a break

12. What is checked each morning and signed off to agree it is in full working order