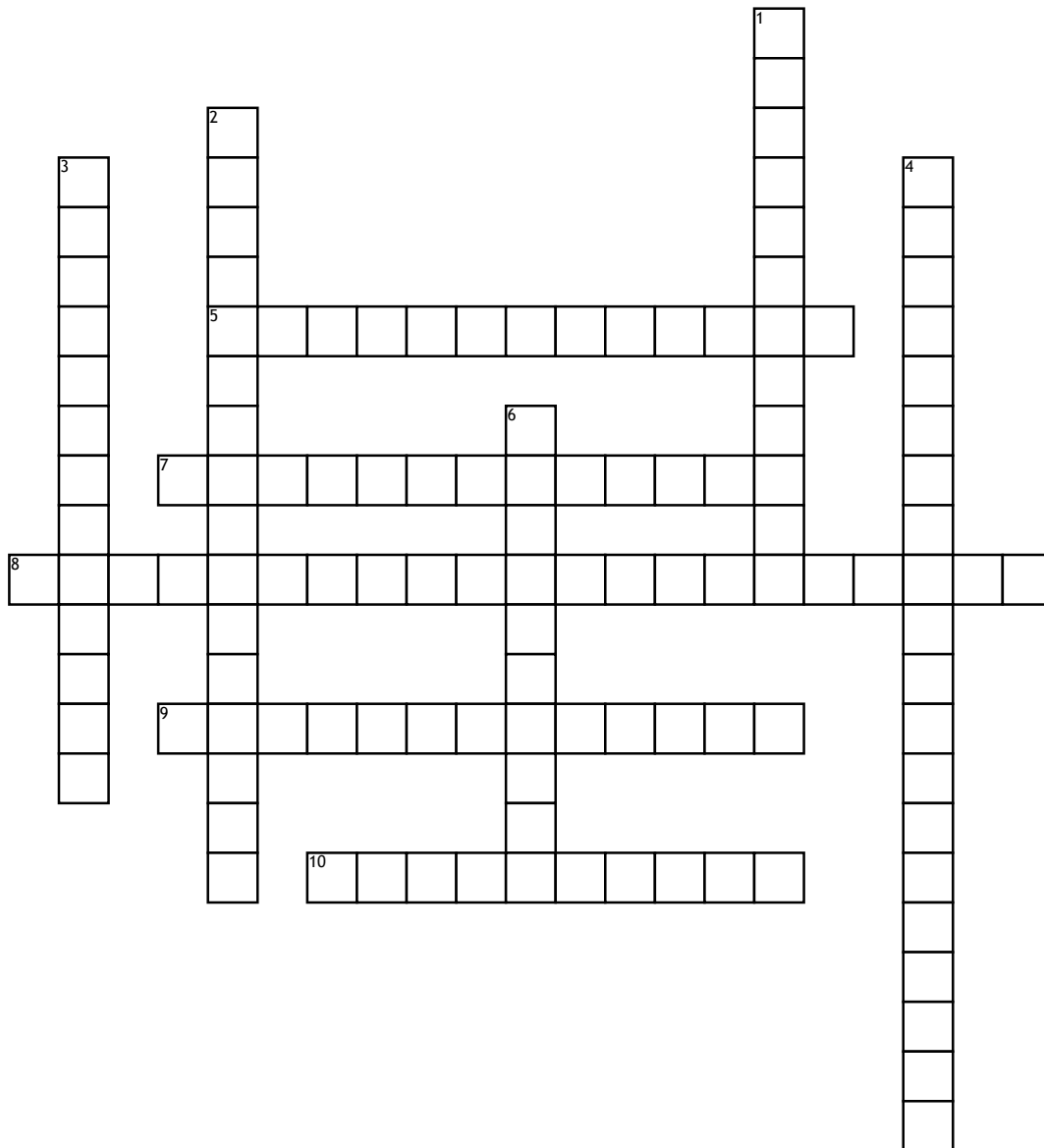


Name: _____

Date: _____

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Across

- 5. efficiency and
- 7. what skills management includes listening, communicating with and motivating others
- 8. problem solving and
- 9. interpersonal, communication and strategic skills
- 10. the nature of

Down

- 1. forecasting and the implements of plans in order to provide direction for the business and its employees
- 2. an effective manager
- 3. how well is the business achieving goals
- 4. flexibility and
- 6. establishing rules, structures and produces, assigning tasks and recourse to employees