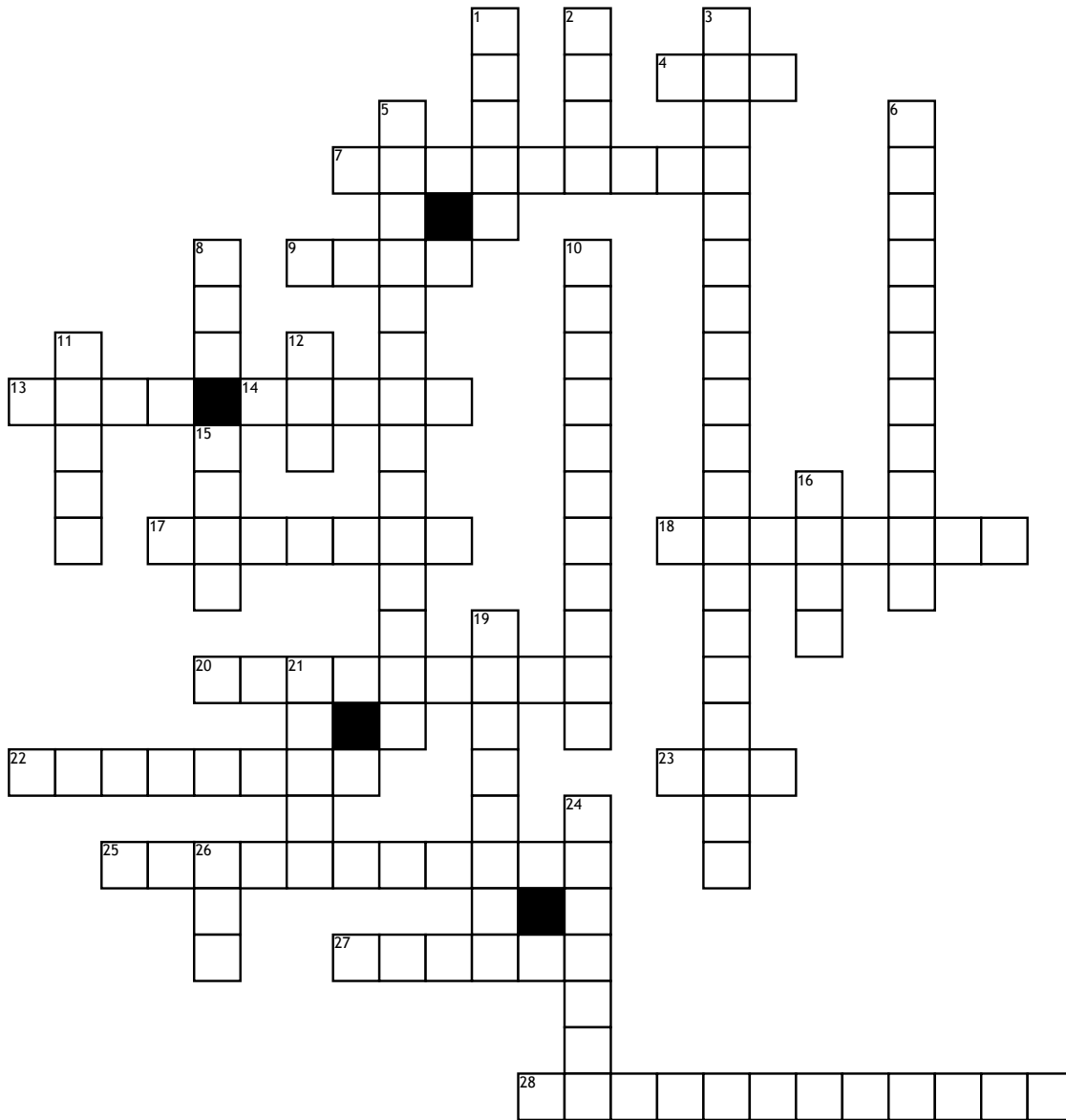


# CAM and Friends



## Across

- 4. Bottom of Basket
- 7. Sales over the phone
- 9. Look Alike Not Like
- 13. Look Inside Always
- 14. Bought Online Pick Up In Store
- 17. Ask about their projects
- 18. We record these in a binder?
- 20. Reducing the amount of money in drawer
- 22. Customer pays and picks up later
- 23. Measure and Count

## 25. Pro MOR

27. Speak about a situation of your own

28. Not in-stock merchandise

## Down

- 1. Mention survey
- 2. Where to find Order Management
- 3. What do customer apply for?
- 5. Requesting change
- 6. Great Engage Thank
- 8. Handle All Merchandise
- 10. Devices to Deter Theft

11. Merchandise In The Customers' Hands

12. Voice of Customer

15. Invite customers over to you

16. Bought Online Ship To Store

19. Loyalty program to capture pros

21. Find a solution

24. Where is Release Orders?

26. Online cashier book