

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# CATS expectations

Z C O T P C D R O O L F N O T E E F K R E B M B  
B E F R I E N D L Y L Y H Q O E Y C E E R E X Q  
H K J K T A T Y F F B Q T H B F H G E T R P F I  
F B Y T E B H J X Z H F C H E V U B P U L R J W  
A G H J W H R E E X W X B I Y Y J K F R Q E T F  
C Y A E Z B O E J L E H H K I C Z O O N M P U L  
E B N P W O W O H Y O J N E N A Y Q O B L A C U  
F S D J R T T R L B D J Y X S V Z H D O Q R F S  
O P S U C T R S O S X P I J T I G I T R I E E H  
R W T R S O A L J N D Y V A R R R Z O R D D E J  
W A O D K M S A K T K B W S U P Q K Y O P P V Y  
A S Y H C O H V P C H L R E C E C L O W W Y F C  
R H O J D N A H E S I A R L T V Y Y U E I D B L  
D Y U W E B W R E K O E K U I I A E R D U G O R  
P O R H T E A O H I H T C V O G M I S I Q X D J  
D U S L B N Y Z Z S R F O M N B Y P E T Y B I U  
T R E S U C B L X X I H N S S D V V L E E A I K  
P H L G S H L Z D W F X K M M G P T F M G Q I I  
N A F E A T Y O U R O W N F O O D W G S I S X B  
P N L E V E L E C I O V E T A I R P O R P P A G  
A D U R C W S I O Q K L O C O U R T E O U S E T  
Y S Q E N I L N I Y L T N E I T A P T I A W M P  
O E R I T G O K L A W W A I T Y O U R T U R N Y  
S A C E C A P S L A N O S R E P E V R E S B O R

appropriate voice level  
return borrowed items  
hands to yourself  
bottom on bench  
feet on floor  
be prepared  
courteous  
walk

wait patiently in line  
keep food to yourself  
obey instructions  
wash your hands  
face forward  
be friendly  
knock

observe personal space  
eat your own food  
throw trash away  
wait your turn  
give privacy  
raise hand  
flush