

CBCS

M R E K R O W O C O B Y R Y T L Z S F B O C V H
 S P C N W O R K P L A C E W A U M Q M A G O C F
 L D P O T M U G J T D M N K Q A F U Q R T M R X
 S Y Z I R W T K X G W R R E A Y K O U R L P U Q
 N T K T P G M G U Y Q B O E U X G G K I V U R Q
 O E O A L E C O N F U S E W V C C U L E M T I X
 I A W C F C T S X C T U I V N I Y B F R K E O R
 T M T I A A C Y Y D X W C F N E E B E F H R N O
 A W V N C F K I F E L D K O M P K C J F Z I M I
 C O K U I O Y M R T H B N W S H F O E X D Z N G
 I R I M A T N Z N A Y Y R B Y N V G P R G E U P
 N K W M L E L V W V S F I L C Q E M P S F X R G
 U E Q O E C Q Y S I K R J I A V H Q E F J H W Z
 M Y X C X A V K A T Z K G J I B R Q E O P O U E
 M E Z Z P F A T P C Z Z P T D B R C V E K Q T S
 O C Y A R E Q F C A G V C A P T T E O L M Z O E
 C O A C E W T A A V T E Z K V I R X V J B J A B
 L N W E S O B C Q S F C F C V B I M R N S A N I
 A T O M S P S B A F Z I L E A P P X S Q O L S E
 R A W Z I D E F E R T C V L J C F M E S D N N B
 O C T A O L N B O P T M B O D Y L A N G U A G E
 N T D T N D D M C O S S M E S S A G E M C K C P
 W J L E K X E M U L K L I L D E S H E N O H P L
 U G E V P H R R O G E Z A D W O A A Q I C U J N

Oral Communication	Facial Expression	Body Language	Communication
Face to Face	Spoken word	Ineffective	Eye Contact
Computerize	Non-Verbal	Activated	Effective
Workplace	distract	Teamwork	Receiver
Coworker	confuse	Two-way	Barrier
Message	Verbal	Sender	Phone