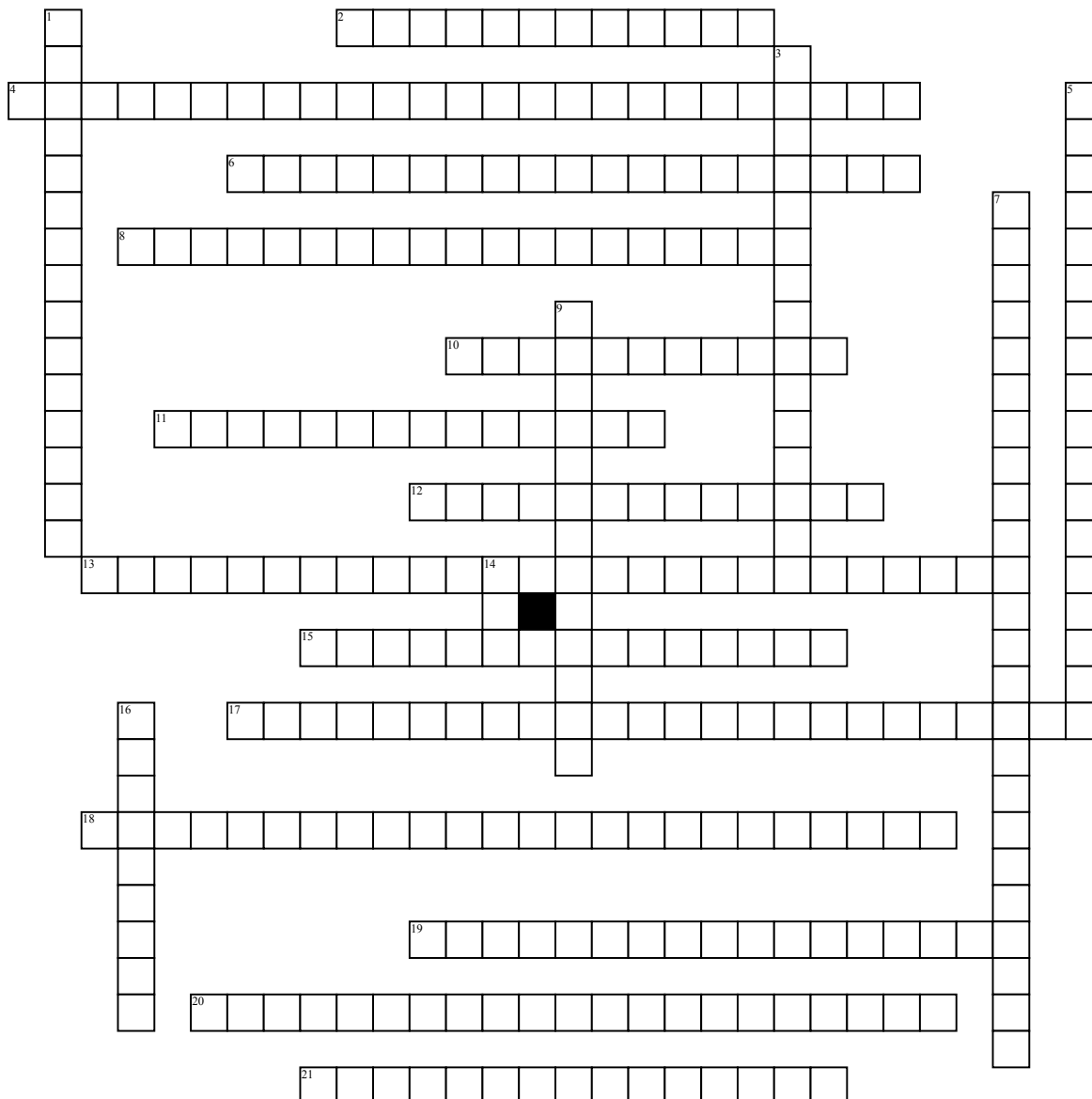


Name: _____

CONSUMER AND BUSINESS ACCOUNTS



Across

2. TWO OF THE BANK'S INITIATIVES FOR INCREASING PRODUCT ENROLLMENT ARE E-STATEMENTS AND _____

4. YOU MUST HAVE A DIRECT DEPOSIT, MOBILE DEPOSIT, ACH OR _____ AS A QUALIFIER FOR BOTH CASH BACK AND INTEREST REWARDS

6. THIS CONSUMER ACCOUNT WILL PAY A PREMIUM INTEREST RATE ON BALANCES UP TO \$50,000

8. CONSUMER ACCOUNT WHERE ONE OF THE QUALIFICATIONS IS TO HAVE AT LEAST \$50,000 IN COMBINES SAVINGS AND CD

10. CUSTOMER MUST HAVE _____ TO AVOID A \$5 MONTHLY SERVICE CHARGE

11. THIS CONSUMER CHECKING ACCOUNT REQUIRES A DIRECT DEPOSIT AND MINIMUM AVERAGE DAILY BALANCE OF \$15000 TO AVOID A \$6.00 MONTHLY SERVICE CHARGE

12. YOU CAN REDUCE THE MONTHLY SERVICE CHARGE FROM \$9.95/MO TO \$7.95 BY ESTABLISHING A _____ ON CLEAN SLATE BASIC AND CLEAN SLATE CHECKING ACCOUNTS

13. THIS IS THE PERSON ASSIGNED TO MULTIPLE BRANCHES THAT CAN SPEAK TO OUR CUSTOMERS ABOUT TREASURY MANAGEMENT PRODUCTS

15. THIS CONSUMER ACCOUNT CAN PAY YOU UP \$180 A YEAR IN REWARDS

17. THIS BUSINESS ACCOUNT IS FOR LARGER OR MORE COMPLEX BUSINESS BANKING

18. THIS BUSINESS ACCOUNT REQUIRES A \$10,000 AVERAGE DAILY BALANCE TO AVOID A \$10 MONTHLY SERVICE CHARGE

19. BUSINESS ACCOUNT WITH NO MINIMUM BALANCE REQUIREMENT OR MONTHLY SERVICE CHARGE

20. THIS BUSINESS ACCOUNT CHARGES A FEE OF \$0.35 FOR TRANSACTIONS EXCEEDING 100 IN ONE MONTH

21. THIS CONSUMER ACCOUNT REQUIRES YOU TO USE YOUR DEBIT CARD AT LEAST 10 TIMES PER MONTH

Down

1. THIS CONSUMER CHECKING ACCOUNT IS SERVICE CHARGE FREE UNTIL THE AGE OF 25

3. THIS CONSUMER CHECKING ACCOUNT CHARGES EITHER \$9.95 OR \$7.95 PER MONTH WITH NO CHECK WRITING PRIVILEGES

5. ANOTHER BANK INITIATIVE IS TO INCREASE CONVERSION RATES OF THIS PRODUCT TO AT LEAST 60%

7. WHAT DOES PPP STAND FOR?

9. THIS CONSUMER ACCOUNT CHARGES AN \$8.00 MONTHLY SERVICE CHARGE

14. A PRODUCT THAT CAN BE OPENED FOR RETIREMENT PURPOSES

16. YOU NEED TO HAVE \$50,000 _____ BALANCE AS AN ALTERNATIVE QUALIFIER FOR RELATIONSHIP REWARDS