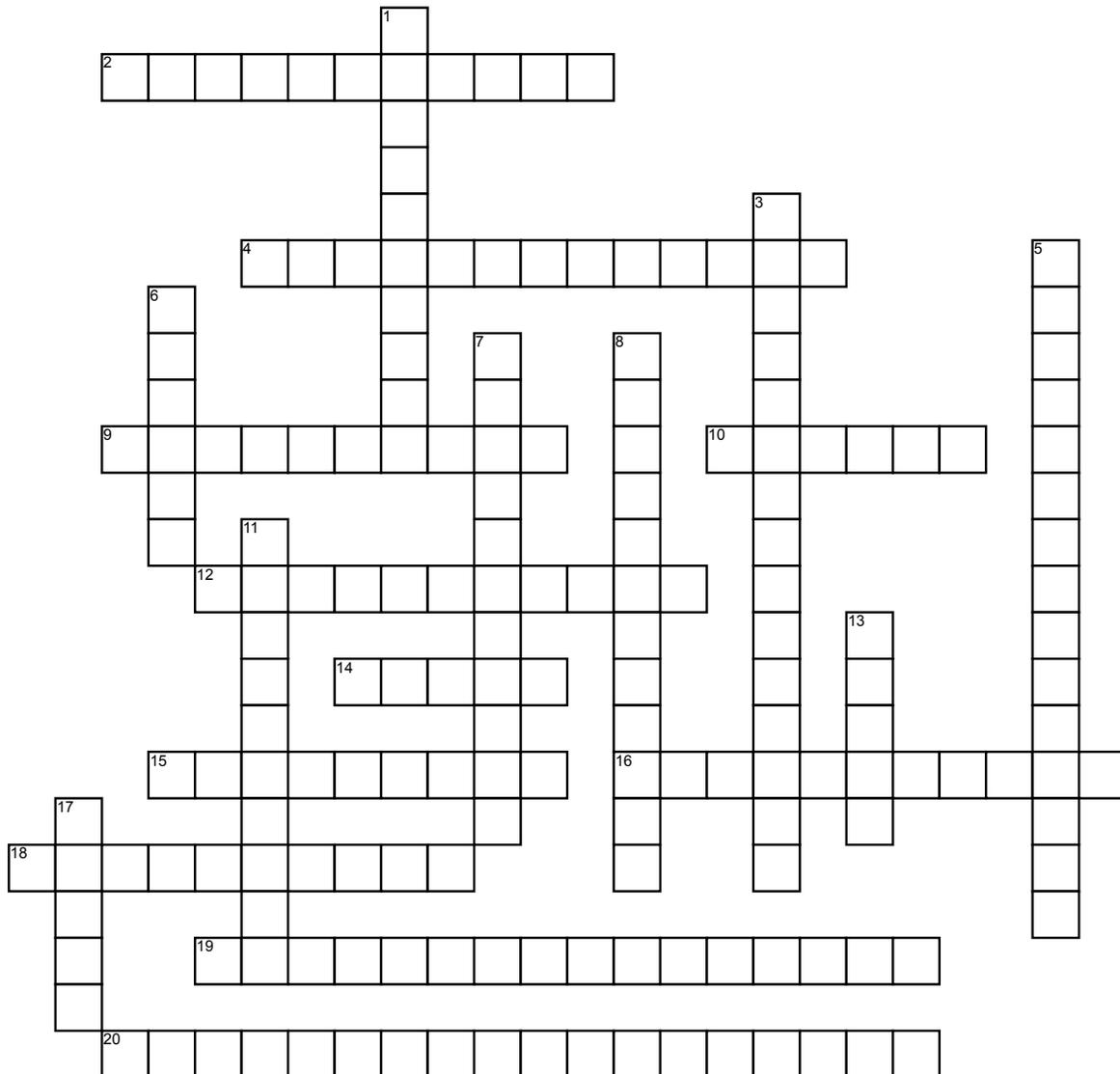# CS and Trust Onboarding

Across

2. Risk when someone asks a G to pay through Western Union

4. A type of risk involving Airbnb listings

9. An internal tool to help find fraud networks

10. Admin flag we use regularly

12. Shannon is full of fun facts, what is one of them

14. Risk Tier 2

15. Founder of Airbnb

16. An internal tool we use to see all the actions a user has taken on their account

18. The main risk Payment Fraud handles

19. What does UKO stand for?

20. This is something we hold our community to

Down

1. Where users can go to find answers to their questions

3. ACI and PF are what teams

5. When someone thinks their account had been "hacked"

6. What we use to email users with

7. This team responds to user who tweet at us

8. This is the team you are joining

11. Something we always want to avoid

13. You should always cancel by...

17. To remove someone from the community

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