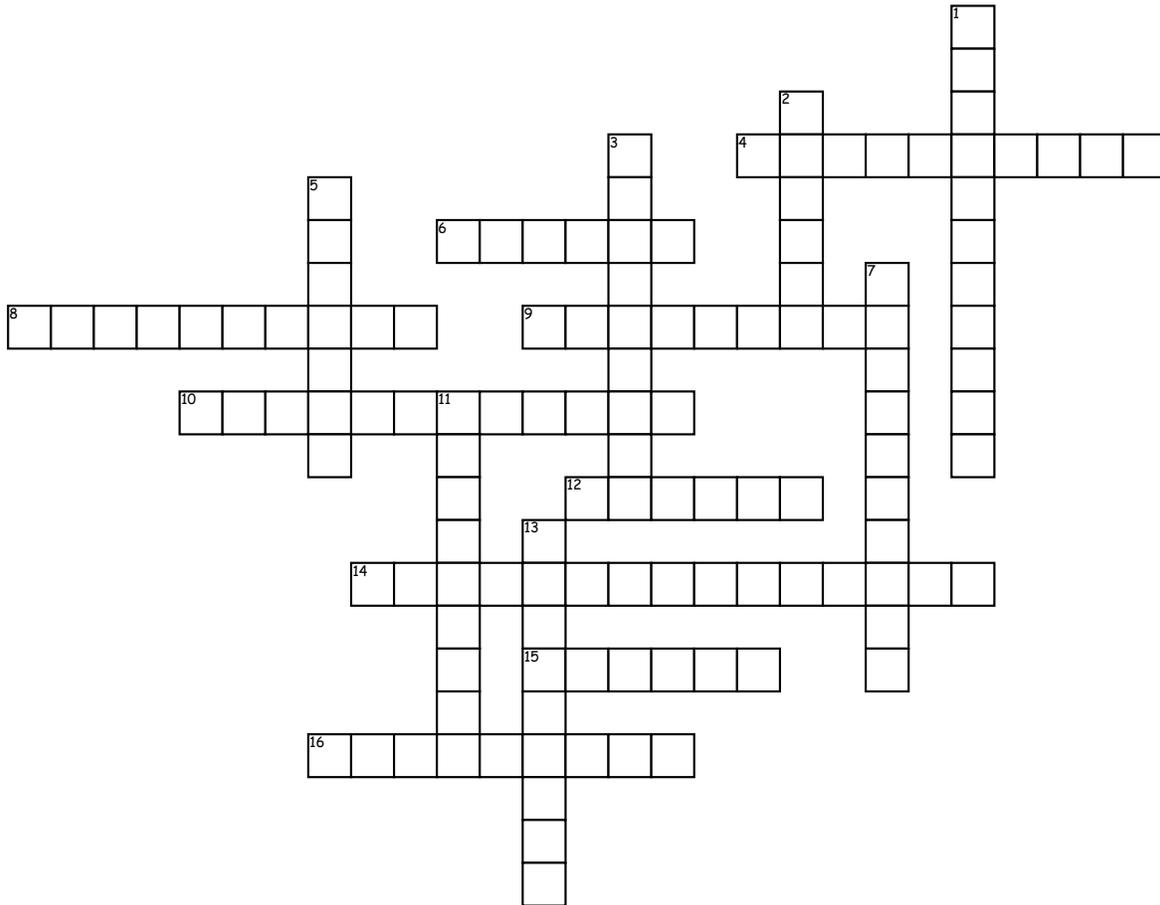


Career Readiness



Across

4. Overall evaluation of self-worth
6. Physical and psychological responses to demanding situations
8. Utilizing social settings and/or media as an opportunity to meet new guest
9. Collection of you best work in digital or paper form
10. Using your own words to summarize what you heard the client say
12. Communication tool that catalogs and summarizes your education, employment history and professional accomplishments for a job

14. Behaving in a manner appropriate for your business setting

15. Principles that guide your professional behavior

16. Learning how to manage your money and where its going

Down

1. Type of supplies used in daily operations of the salon
2. Professional products that are sold to guest through your recommendations based on their hair and body needs
3. Written agreement guaranteeing protection in event of injury, accident, fire, thief, etc...

5. The money you will invest to start your business

7. Percentage of dollars brought into the salon from guest services and products

11. Process of scheduling your current guest's next appointment prior to them leaving the salon

13. When guests continuously return for rescheduled services, remaining loyal to the salon and/or you