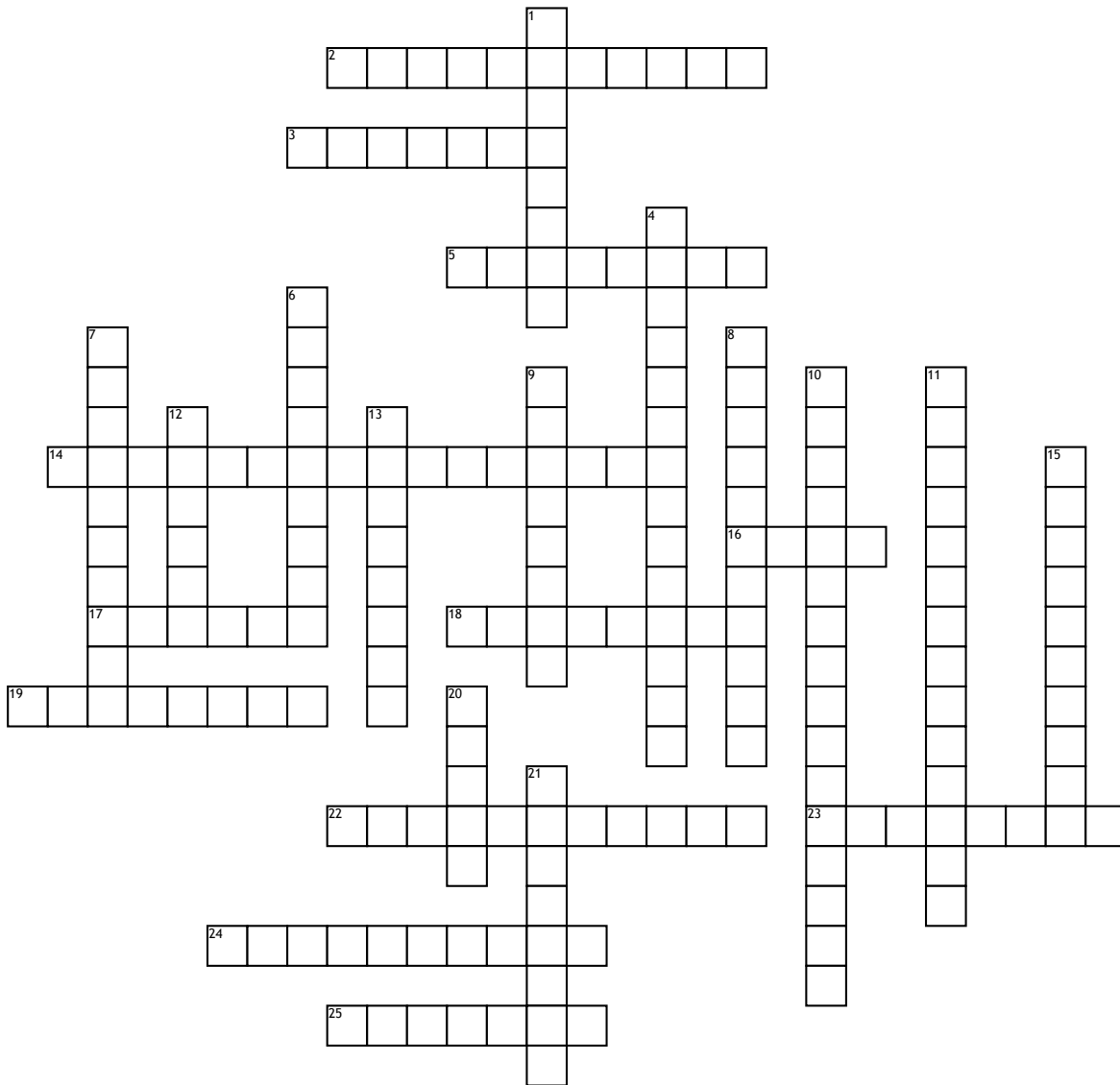


Case Management Defined



Across

2. Engage in scholarly activities and maintain familiarity with current knowledge, competencies, research and evidence supported care innovations

3. May include but not limited to: race, ethnicity, national origin, migration background, sex, sexual orientation, marital status, age, religion, politics

5. An authoritative statement agreed to and promulgated by the practice based on which the quality of practice and service can be judged

14. A function that helps ensure that the patient's needs and preferences for health services and information sharing across people, functions, and sites are met over time

16. Categorizing populations by their likelihood of experiencing adverse outcomes

17. Behave and practice in adherence to the tenets of the code that underlie professional credentials (RN, SW, RD, CDE, CCM)

18. Measurable results of interventions such as knowledge, adherence, self care, satisfaction and attainment of a meaningful lifestyle

19. To respect individuals rights to make their own decision

22. To do good

23. To follow-through and to keep promises

24. includes a statement of the client's care needs, opportunities, and goals determined upon a thorough assessment of the client; strategies to address these needs, measurable outcomes to demonstrate resolution

25. To treat others fairly

Down

1. Serves as a blueprint shared by all participants to guide an individual's care.

4. A collaborative process of assessment, planning, facilitation, care coordination, evaluation and advocacy for options and services to meet an individual's and family's comprehensive health needs through communication and available resources to promote patient safety, quality of care and cost effective outcomes

6. Client identification, selection and engagement, assessment and opportunity identification, develop POC including goals and outcomes, implement and coordinate, monitor and evaluate, closure of services.

7. known to increase participation in informed and shared decision making regarding care options and to improve health outcomes

8. Responsible and fiscally thoughtful management of resources

9. A discrete action, behavior, or task a CM performs to meet the expectations of the role

10. Movement of patients from one health setting to another

11. A healthcare delivery process that helps achieve better health outcomes by anticipating and linking clients with the services they need more quickly. It also helps to avoid unnecessary services by preventing health problems from escalating

12. A state characterized by anatomic, physiologic and psychological integrity

13. The act of recommending, pleading the cause of another, to speak or write in favor of.

15. A systematic process of data collection and analysis involving multiple elements and sources

20. An entity that funds related services, income, and/or products for an individual with health needs

21. Individual capacity to obtain, process and understand basic health information needed to make appropriate health decisions