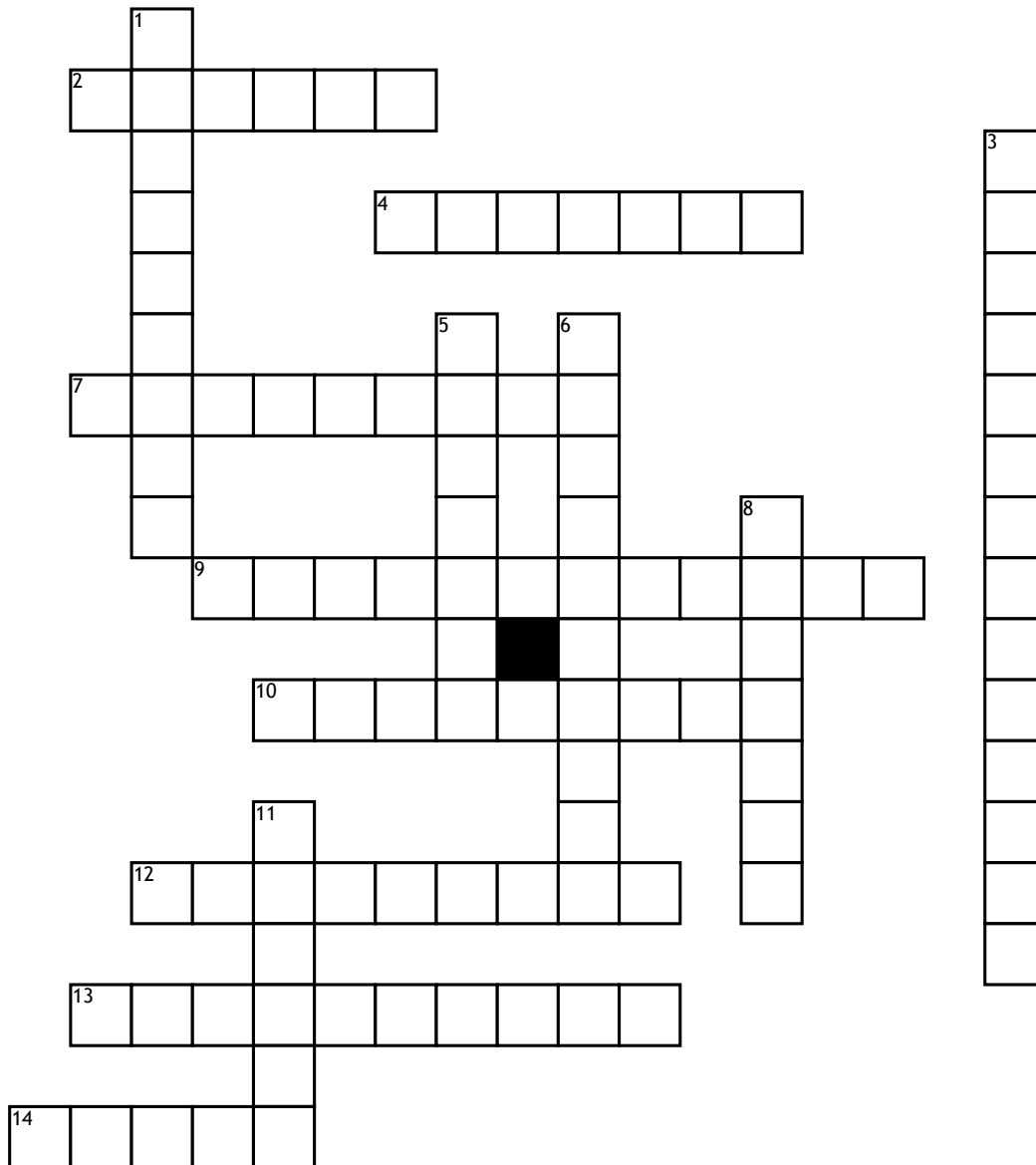


Change Management



Across

2. to examine or study again (noun)
 4. a series of actions or steps taken in order to achieve a particular end. (noun)
 7. the arrangement of and relations between the parts or elements of something complex. (noun)
 9. the rate at which a company or country makes goods (noun)
 10. successful in producing a desired or intended result. (adjective)

12. achieving maximum productivity with minimum wasted effort or expense. (adjective)
 13. make (an organization or system) more efficient and effective by employing faster or simpler working methods. (verb)
 14. to take up and practice or use, to accept formally and put into effect. (verb)

Down

1. having or showing a sensible and practical idea of what can be achieved. (adjective)

3. the ability to be maintained at a certain rate or level. (noun)
 5. the ideas, customs, and social behaviour of a particular people or society. (noun)
 6. the beliefs or opinions that are generally held about someone or something (noun) .
 8. showing a great deal of variety (adjective)
 11. have an effect on; make a difference to (verb)