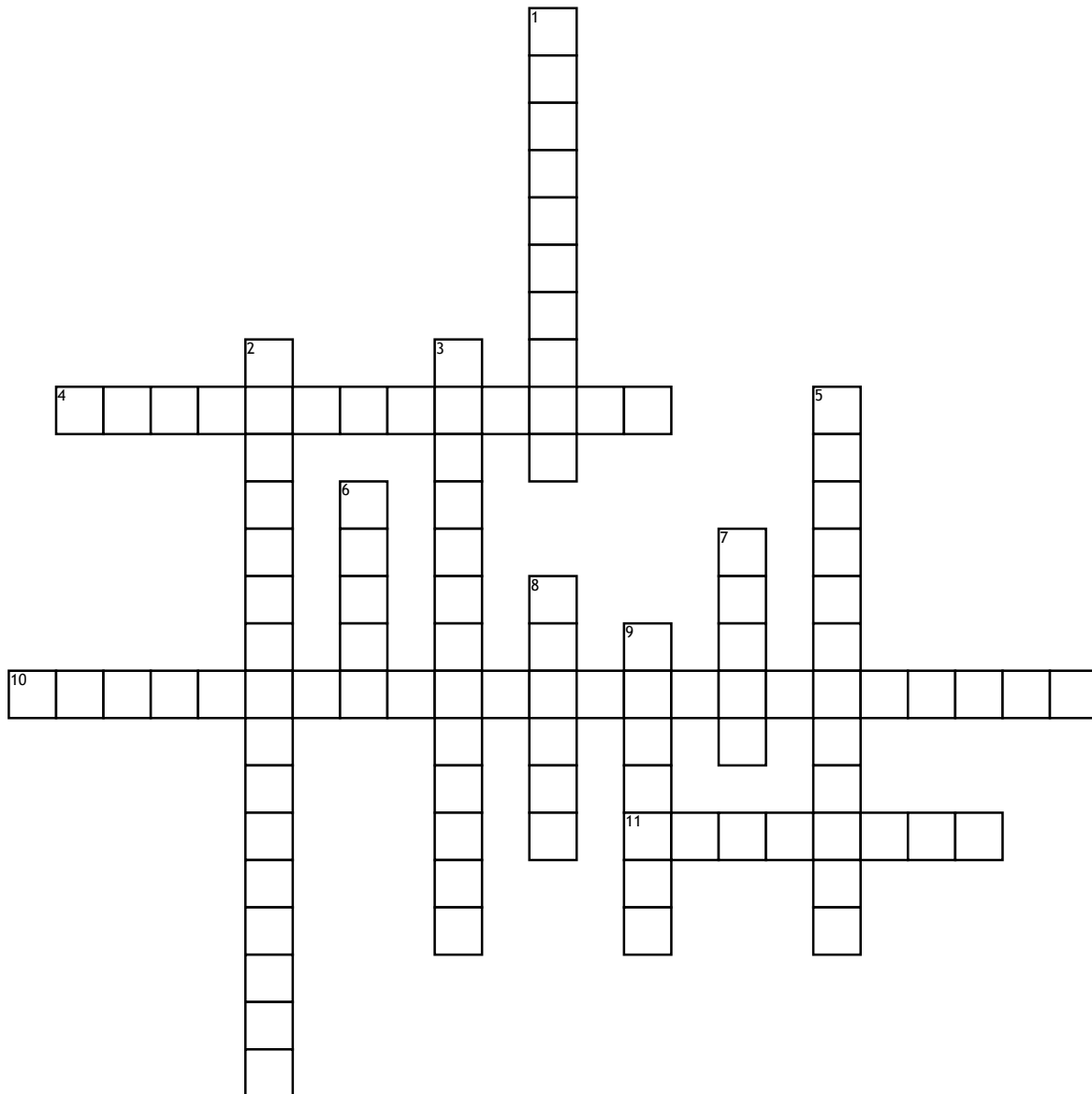


Change management strategies



Across

4. another important change management skill

10. technology a manufacturing business may consider investing in (3 words)

11. a type of staff training (3 words)

Down

1. an important change management skill

2. a strategy to improve quality in production (2 words)

3. a management style characterised by employee involvement in decision making

5. a word describing the movement of resources from one task or part of a business to another

6. lean management techniques involve a focus on minimising this

7. reducing time, waste and space will lead to improved efficiencies and reduced

8. cost cutting will lead to an increase in this

9. a strategy used to motivate staff