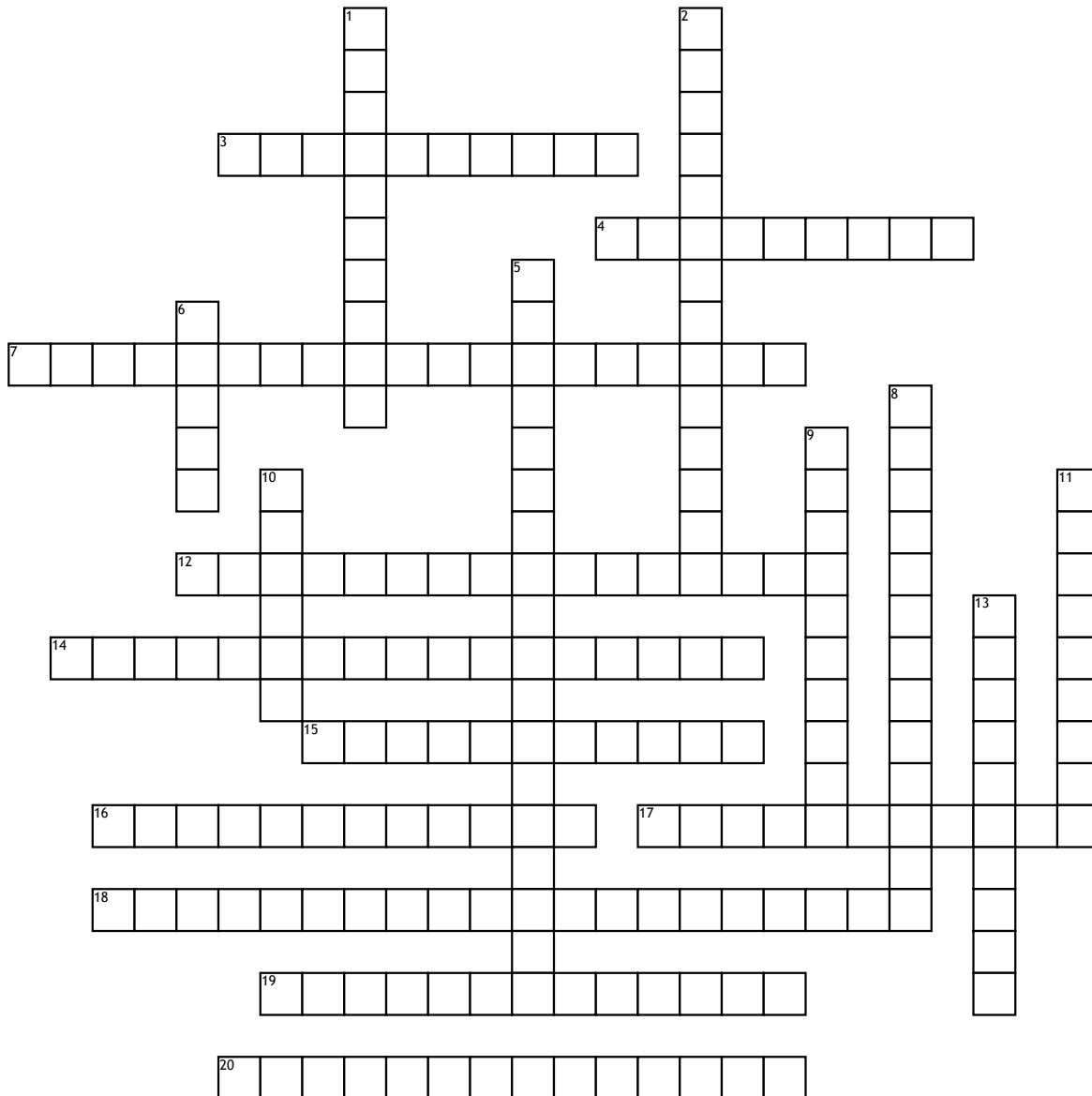


Name: _____

Date: _____

Chapter 12 Homework



Across

3. leadership style that directs others, telling them what to do and making the decisions for everyone
 4. this is achieved when all members of the group support the course of action
 7. revolves around disagreements about the groups tasks, procedures, and decision options
 12. groups draw on different skills and experiences of each member to manage and complete the task
 14. stems from interpersonal, gender, or cultural differences between others that arise into conflict
 15. view of leadership that maintains effective leadership is determined by its group's readiness to take on a task
 16. leadership style where the group maintains the control of the decision making

17. approach to dealing with conflict in which you pursue your own goals ignoring other's input
 18. the emotional tone that is established with a group
 19. structured, written outline that guides how the group communication will go during a meeting by showing what topics will be discussed, in what order, and for how long
 20. the process of making choices among alternatives

Down

1. leadership style where leaders invite input from its group members and encourage sharing the decision making
 2. written record of discussion, actions, and decisions made at a group meeting
 5. team focuses on coming up with as many ideas as possible to solve their problem
 6. view of leadership that focuses on the behaviors leaders use to influence others

8. approach to dealing with conflict that gives everyone a say in the how they can resolve the conflict
 9. in this communication climate, the group exchanges respectful and supportive verbal and nonverbal messages to each other
 10. view of leadership that assumes all talented leaders share certain personal and physical characteristics
 11. in this communication climate, team members see the group as threatening which potentially damages their cohesiveness
 13. view of leadership that considers the type of communication behaviors that will be effective in getting the group to work towards their goal