

Name: _____

Chapter 15

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| 1. First step in giving service. | A. Clarifying |
| 2. 2 basic requirements to keep a healthy scalp | B. 0 - 6.9 |
| 3. Scalp massages use what part of the hands: | C. Surfactant molecules |
| 4. What is the result of a fungus called malassezia | D. Acid Balanced |
| 5. Doing this helps to removes dust, dirt and hairspray build-up & Stimulates the blood circulation | E. Distillation |
| 6. Have overlapping layers or scales which clean and add luster to hair | F. Alcohol |
| 7. Which brush has shinny and smooth bristles, which is more suitable for styling. | G. Nylon bristle brushes |
| 8. pH stands for? | H. Towel, Cape, Towel |
| 9. What is the pH scale range? | I. Potential hydrogen |
| 10. Acidic pH range? | J. Brushing the Hair? |
| 11. Neutral pH? | K. Protien & Biotin |
| 12. Alkaline pH range? | L. 7.1 - 14 |
| 13. What can leave the hair dry, brittle and porouse. May also cause fading in color treated hair | M. Conditioner |
| 14. How do you drape for a Shampoo? | N. Dandruff |
| 15. What is a process of heating water so that it becomes a vapor and then condensing the purified vapor so that is collects as a liquid. | O. Cleanliness & Stimulation |
| 16. What is the 2nd ingredient of most shampoos | P. Medicated |
| 17. What are two main conditioning agents? | Q. Natural bristle brushes |
| 18. What are substances that absorb moisture or promote the retention of moisture | R. Consultation & examination |
| 19. What is an ingredient in conditioner that increases the diameter of the hair | S. Color enhancing |
| 20. Products containing this should not be used often? | T. Protein |

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| 21. What is a special chemical agent applied to the hair to deposit protein and moisturizer to help restore the hair's strength, to give hair body and to protect against possible breakage. | U. 7 |
| 22. What are shampoos that contain surfactants and color pigments | V. fingertips, pads & palms |
| 23. A shampoo that closes the cuticle & balances the pH of the hair | W. High pH shampoo |
| 24. What are shampoos that contain acidic ingredients and remove product build up | X. 0 to 14 |
| 25. What are shampoos that contains special chemicals and drugs | Y. Surfactant |
| 26. What has 2 ends (water loving head and oil attracting tail) | Z. Humectants |