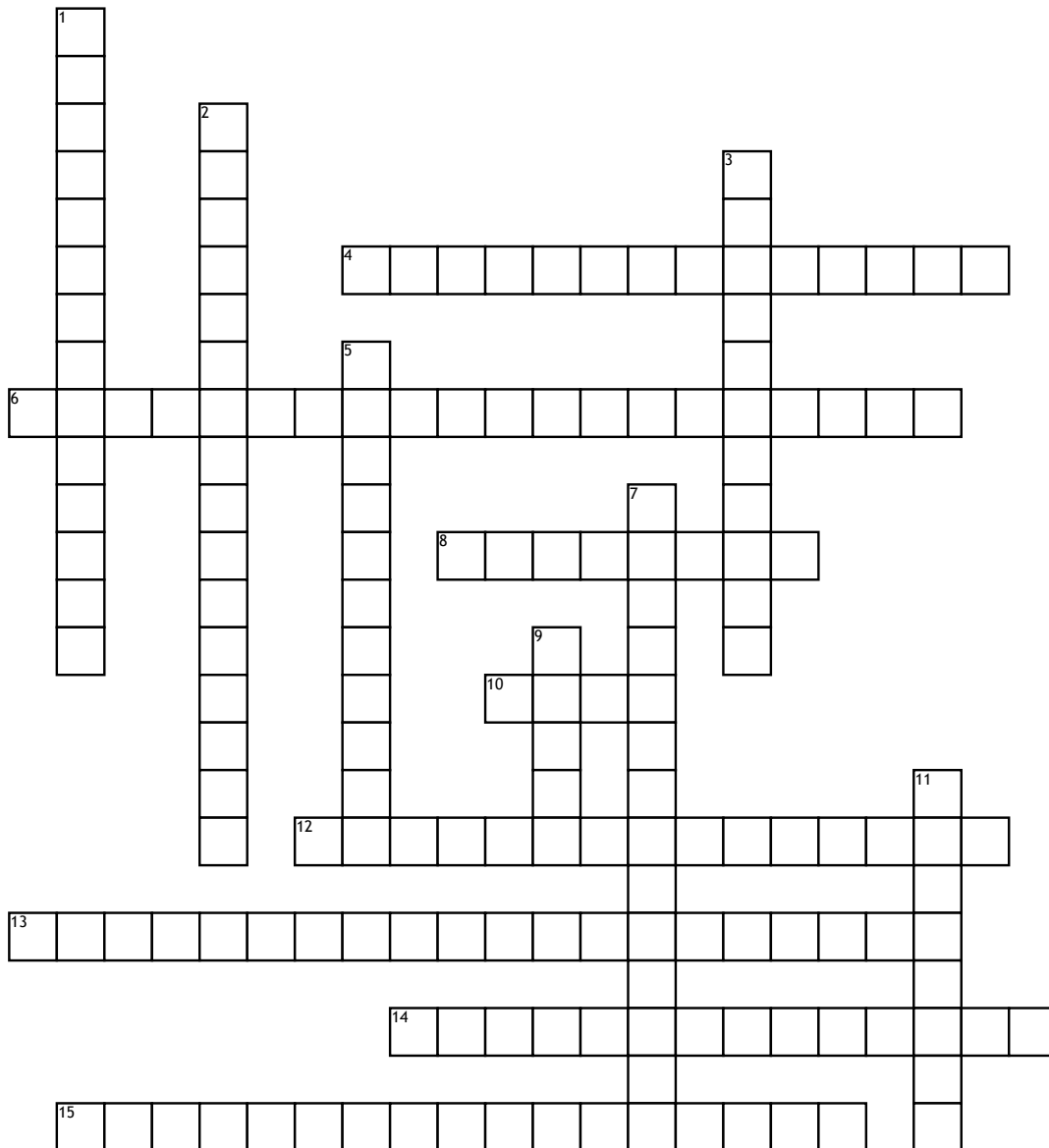


Name: _____

Date: _____

Chapter 17



Across

4. federal program that ensures that workers will get some income after they retire

6. the way that labor and management discuss what they expect from each other

8. occurs when an employee leaves the company and another employee must be hired to take his or her place

10. the amount of money that a person is paid per hour

12. worker who is hired for a specific, usually short, amount of time

13. following appropriate laws and regulations

14. treating people unfairly, based on irrelevant characteristics

15. efforts made to keep good employees and reduce turnover

Down

1. People who work in a business are often referred to as

2. a document, usually in a book or pamphlet form, that explains all company policies and procedures concerning employees

3. The process of finding candidates for job openings

5. lowest hourly rate that a worker must be paid

7. lists the essential functions and requirements for a job

9. workers who are members of a labor union

11. include all forms of compensation other than salary and wages