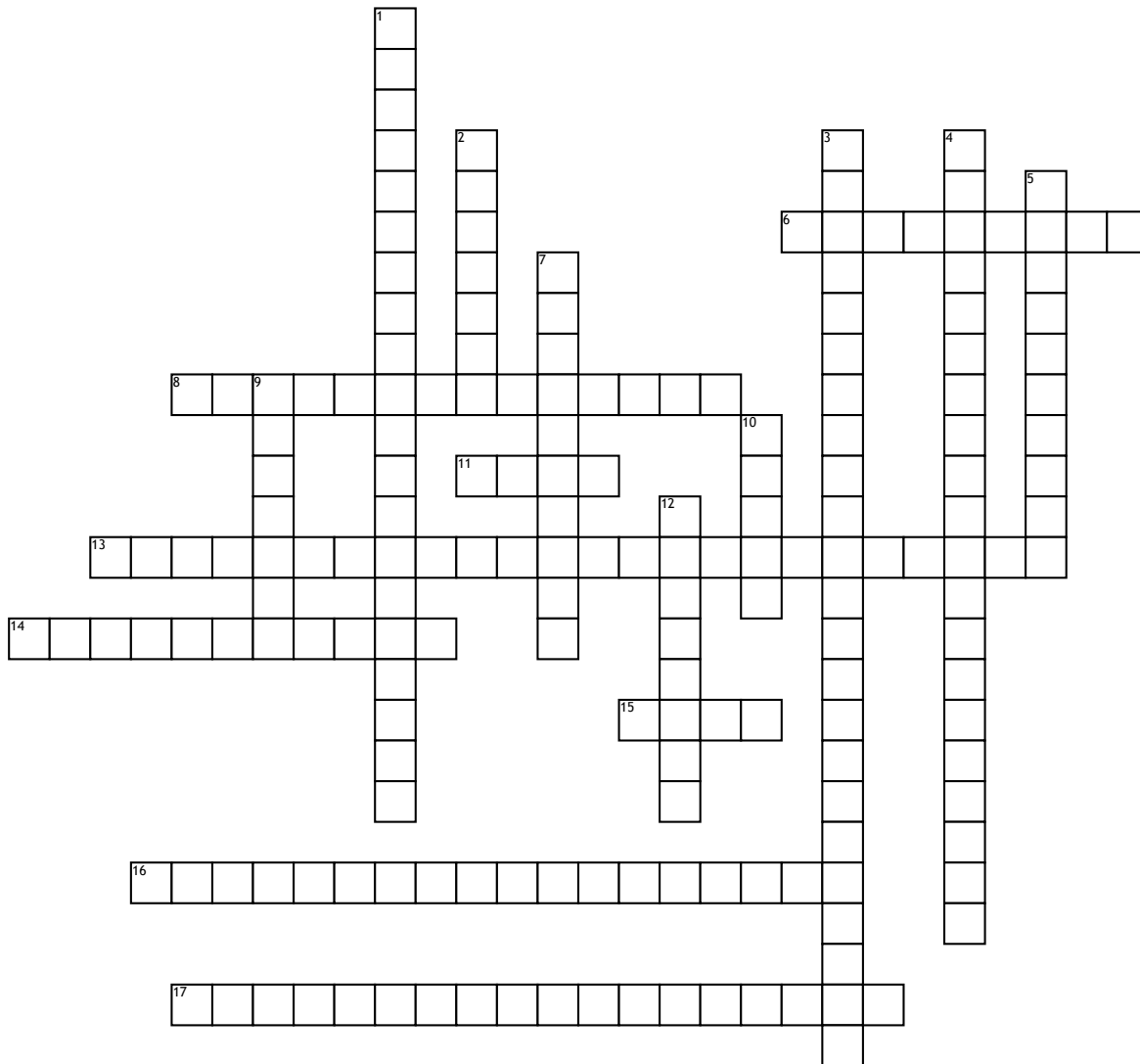


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Chapter 1 Review



## Across

6. A member who does not contribute to the group's effort but expects to benefit from the group's work.

8. A member who is skilled at taking steps to reduce the emotional tension that groups inevitably experience.

11. Expectations associated with a particular responsibility within a culture.

13. A member who uses communication skills to build good relationships among members of the team.

14. Member roles that help build and maintain a cohesive team.

15. Written or unwritten rules

16. A member who is skilled at making constructive suggestions about the options that the team has at a given time.

17. A member who gets the group to stop and reflect on the progress being made.

## Down

1. A member who is skilled at ensuring that the group has a common understanding of an issue or task.

2. Way of life of a group

3. A member who is skilled at stimulating all members of the group to contribute to the group's efforts.

4. A member who is skilled at showing support for others when they make a contribution to the work of the team.

5. A member who is skilled at asking others what they think about a given task.

7. The goal of building good relationships among the group members.

9. A member who does an excessive amount of work, offers solutions prematurely, and makes decisions independently in order to save the group from failure.

10. A member who is pessimistic and does not trust others, individually or in groups.

12. The goal of getting the job done.