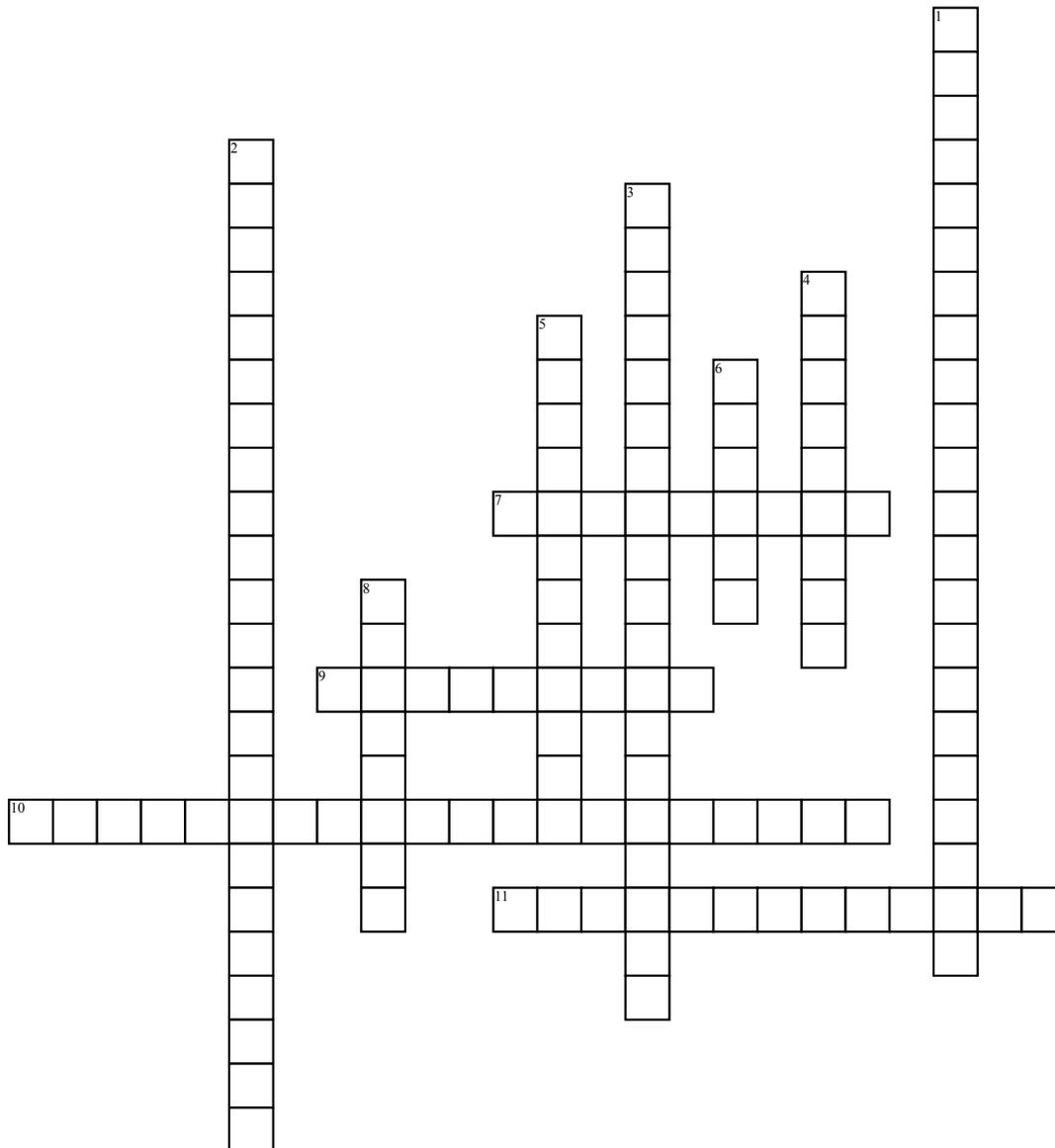


Chapter 4 vocabulary



Across

7. What does the nurse do when she gives the patient medicine or writes something down?
9. Official account or record of patient's history
10. What prevents communication within an organization?
11. What describes the systematic history behind the patient's history?

Down

1. What is communication without words?
2. interaction between two parties.
3. What involves the use of words?
4. What is the listener trying to do?
5. What is a shortened form of word?
6. Information used by nursing staff as a way to communicate with the patients.
8. what is your opinion?