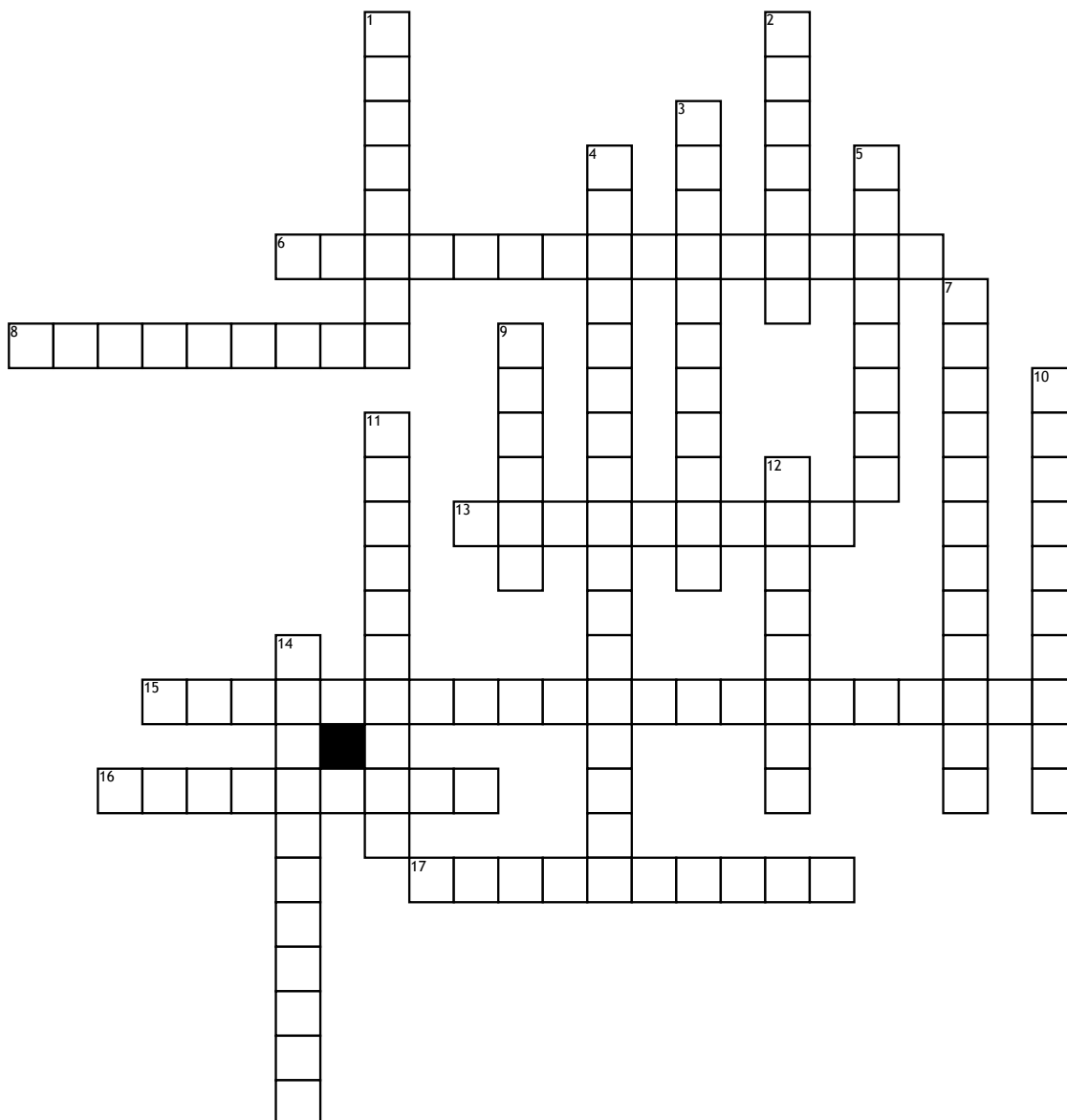


# Chapter 5



## Across

6. a leader's pattern of behavior when directing a team

8. successful

13. a person who sets an example for others

15. a set of rules for conducting meetings in an orderly way

16. agreement by the entire group

17. a faulty decision-making process caused by a strong desire for group agreement

## Down

1. to encourage someone to believe something

2. characteristic

3. associating with others for mutual benefits

4. based on ethical principles

5. assign tasks to other team members

7. a democratic process in which decisions are made by voting

9. ability to improve

10. pledge to do something and follow through

11. a settlement of differences in which each side makes concessions or sacrifices

12. involves working with others

14. another option