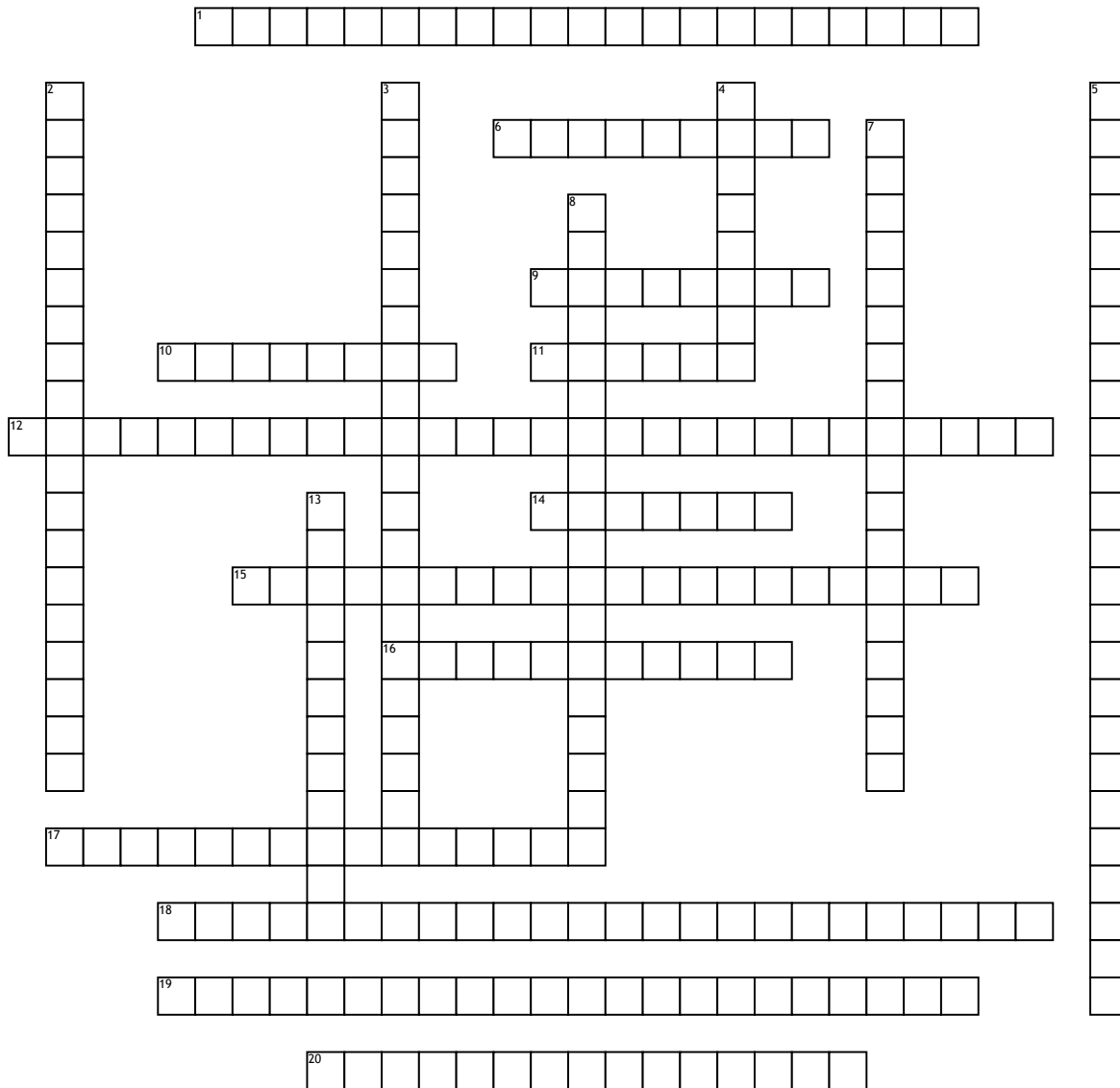


# Chapter 8



## Across

1. Force field analysis
6. Optimism and a positive view of things
9. to use divergent thinking and explore alternative ideas
10. Calls for caution and critical judgement
11. Opportunity to present their feelings or intuition about the subject without explanation.
12. ranks options when there are many criteria and some criteria are more important than others
14. Evaluate the thinking style and determine if it is appropriate

15. Identifying and breaking apart assumptions can lead to innovative solutions
16. Create connections among multiple ideas
17. Starting with what is known
18. what to prioritize projects
19. Team to find the useful nugget in the wild idea.
20. Challenging assumptions about what is possible

## Down

2. Non-linear thinking by trying to relate seemingly unrelated words or concepts.

3. Projects are closed and store in a central area
4. consider only the data and information at hand
5. Sources such as employees suggestion systems, process management review meetings information collected
7. The ranks given by given by each member for a criterion are summed
8. Technique helps identify factors to address when making changes
13. Encourages building on other's ideas