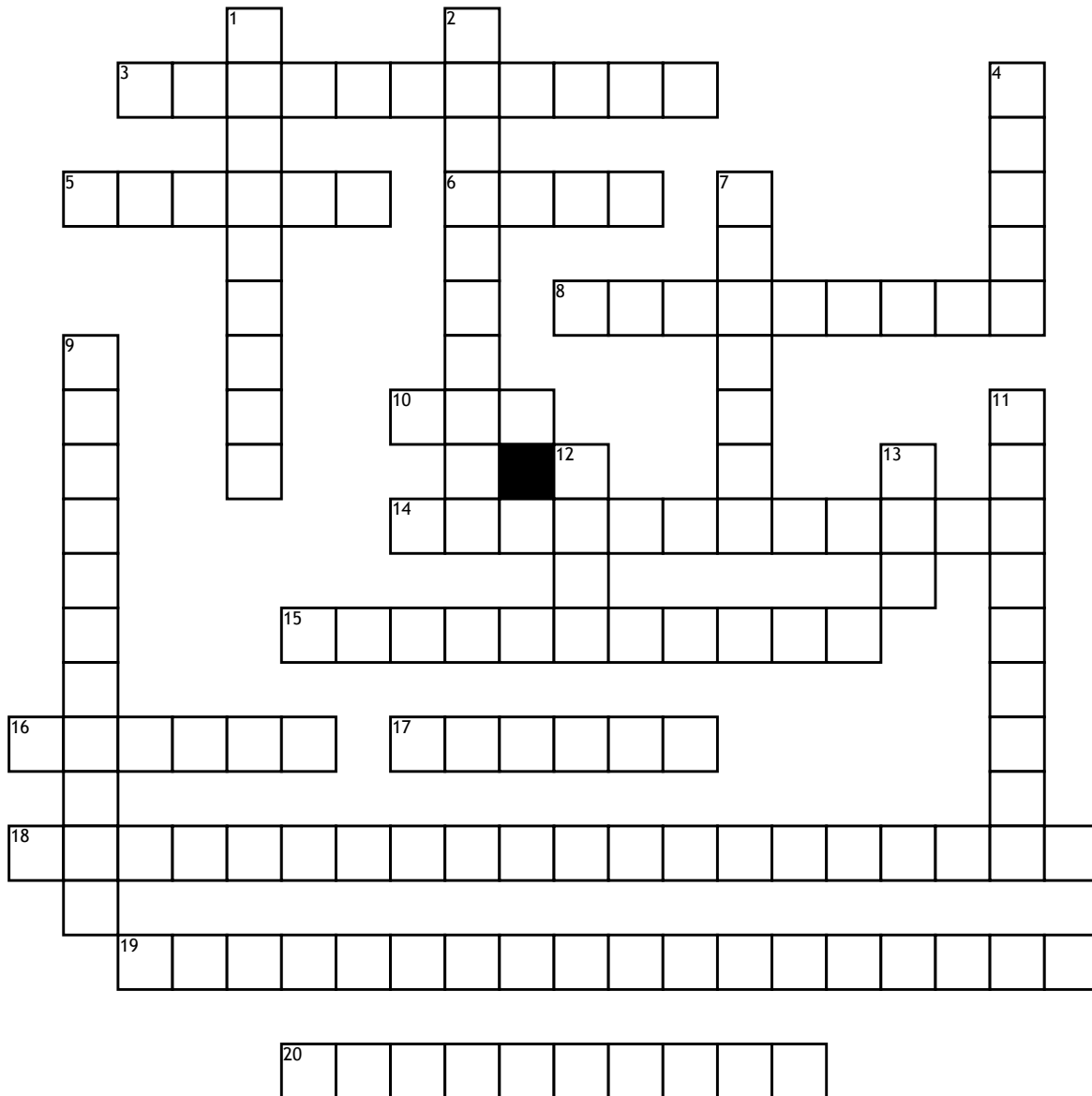


Name: _____

Date: _____

Chapter 9 Review



Across

3. It makes union dues mandatory.
 5. Organizations formed for the purpose of representing their members interests in dealing with employers.
 6. The amount of steps in the union organizing process.
 8. The job that has the highest unionization.
 10. The typical number of provisions in a collective agreement.
 14. An employee elected by union members to represent them in ensuring that the terms of the collective agreement are enforced.
 15. This type of bargaining looks for win-win solutions.
 16. A collective decision by union members not to work or to slow down until certain demands or conditions are met.

17. The province has the highest rate of unionization.
 18. In _____, a union negotiates on behalf of its members with management representatives to arrive at an agreement.
 19. The process for resolving union-management conflicts over interpretation or violation of a collective agreement.
 20. A union security arrangement under which a person must be a union member before being hired.

Down

1. A union security agreement that requires employees to join the union within a certain amount of time after beginning employment.
 2. The member of a _____ all have a particular skill or occupation.
 4. The gender that unionizes more.

7. A closure of a place of employment or refusal of the employer to provide work as a way to compel employees to agree to certain demands or conditions.
 9. Conflict resolution procedure in which an arbitrator or arbitration board determines a binding settlement.
 11. Conflict resolution procedure in which a mediator hears the views of both sides and facilitates the negotiation process but has no formal authority to dictate a resolution.
 12. The amount of steps in the Employee initiated grievance procedure.
 13. In Canada today, most workers act as individuals to select jobs that are acceptable to them and to negotiate _____, benefits, flexible hours, and other work conditions