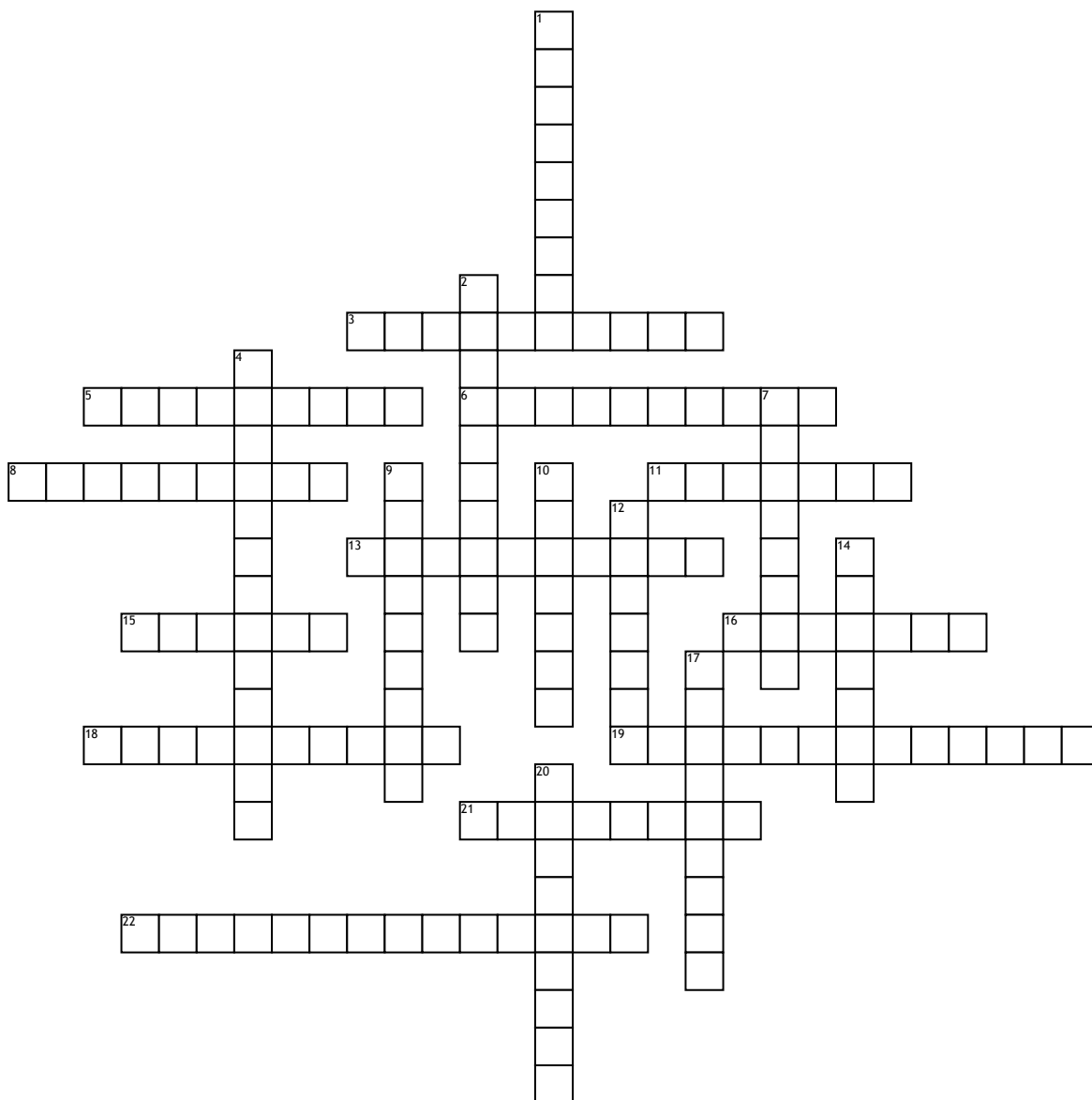


Chapter One Health Care Delivery



Across

- 3. Provide nonpaid clerical and support services
- 5. Provides image-guided procedures for patients
- 6. Monitors standards of conduct
- 8. Provides meals for patients
- 11. Manages organization's funds
- 13. Register patients
- 15. Provides a physical environment free of hazards

- 16. Maintains books, journals, and audiovisual materials
- 18. Provides diagnostic services related to the heart
- 19. Provides housekeeping services
- 21. Maintains drug formulary
- 22. Administers pain relief for surgical patients

Down

- 1. Provides ambulance services
- 2. Procures equipment, products, and services

- 4. Provide assistance in locating resources
- 7. Meets spiritual and religious needs
- 9. Provides hearing tests
- 10. Provides temporary relief from caregiving
- 12. Provides services to terminally ill patients
- 14. Provides 24-hour care to inpatients
- 17. Serve as patient representatives
- 20. Examines tissue removed during surgery