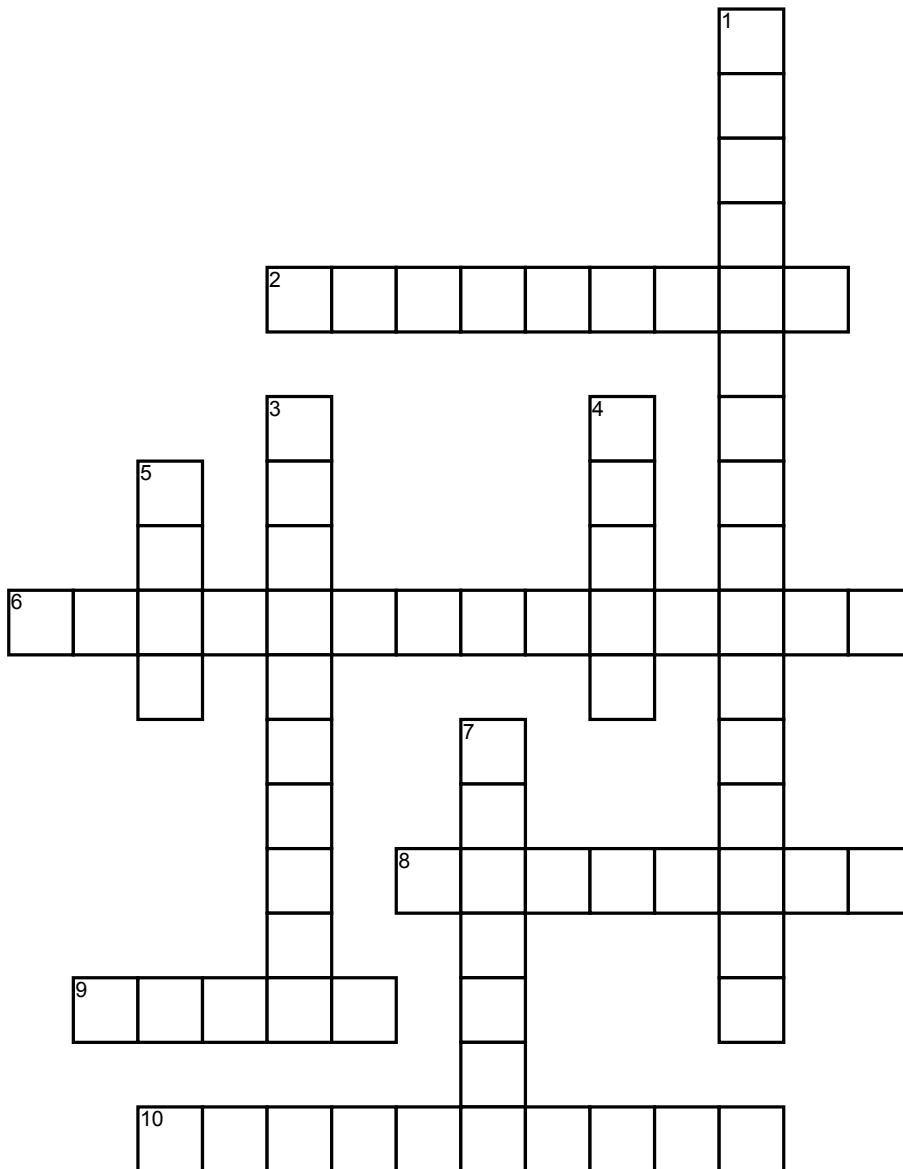


Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Coaching / Difficult Conversations Review



## Across

2. Ladder of \_\_\_\_\_.
6. Allows the coach to direct or constrain an answer of the employee.
8. Enabling others to strengthen performance by helping them develop skills and competencies.
9. A behavior of a good coach.
10. Specific, Measurable, Attainable, Relevant, Timely

## Down

1. Center of the Coaching Model.
3. The purpose or meaning behind what someone does.
4. Helps you stay calm even if emotions are running high.
5. Provides us with a path to follow; it gives us direction and a sequence of steps to use while coaching.
7. \_\_\_\_\_ questions clarify the information you have received.