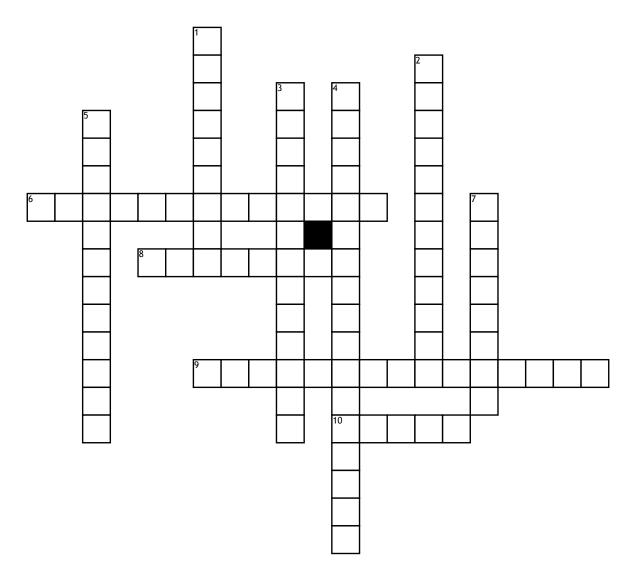
Name:	Date:
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Communication



Across

- **6.** what is the name of hearing loss where nerves are damaged?
- **8.** imposing indirect questions or requests is seen as _____ politeness
- **9.** when the listener fully attends to the speaker without judgement or interruptions is know as...
- **10.** what step is the following when asserting yourself: state the problem and describe your disatisfaction using "I" statements

Down

- 1. copying actions of a person infront of them is known as
- **2.** A social skill reguarding: extention, pressure and length & time
- **3.** what allows people to convey a message from one person to another
- **4.** what is a factor of non verbal communication that helps to read ones emotions?
- **5.** A type of language used as a strategy to improve communication
- 7. non verbal communication that has different meanings in different cultures