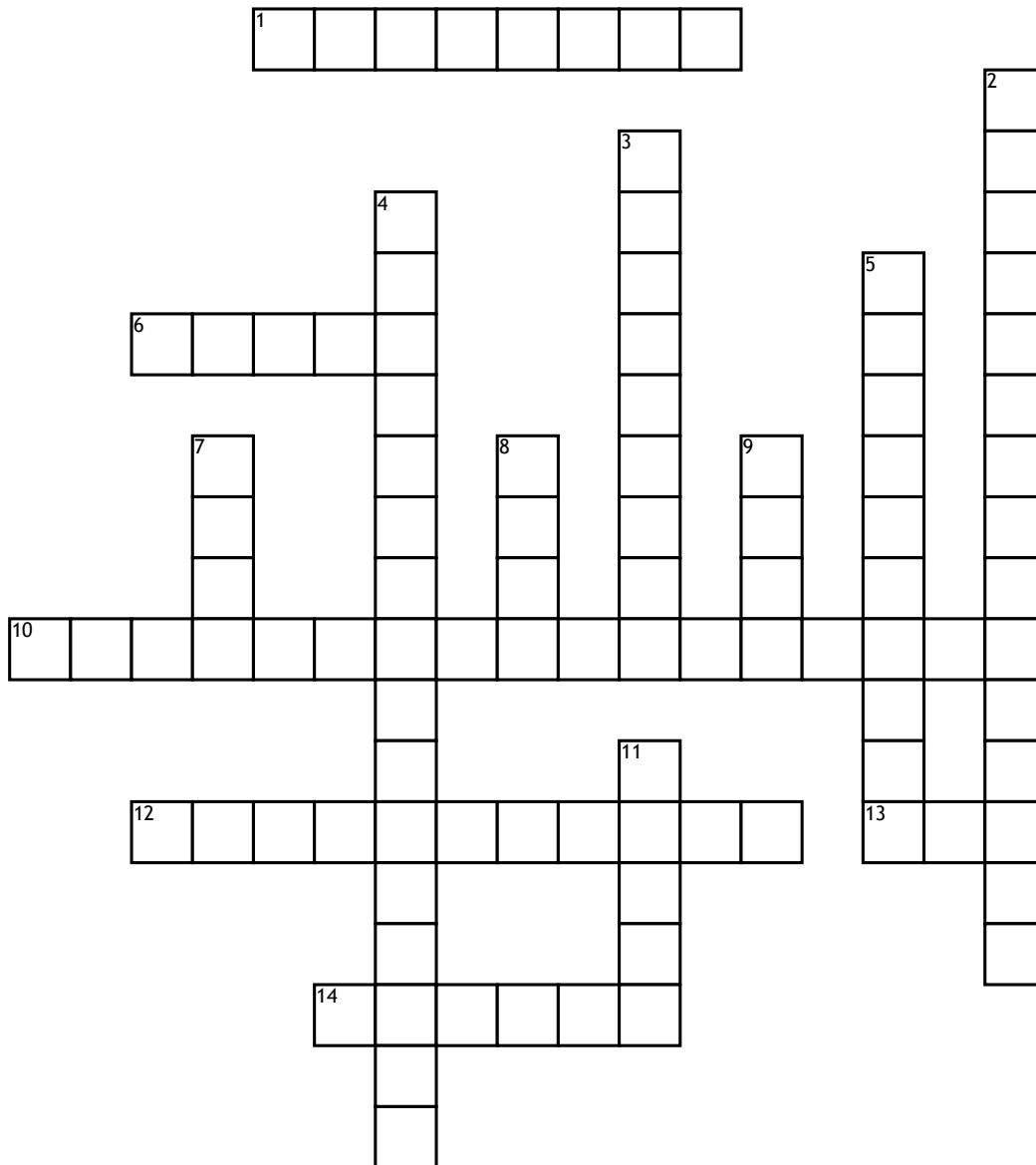


# Compliance, Fraud, Business Accounts



## Across

1. The word \_\_\_\_\_ must be included at the end of all deposit product rate quotes.
6. Immediately after opening the account, forward the following business account documentation to the CAR Unit using \_\_\_\_\_ case type BB New Account.
10. The \_\_\_\_\_ is a tool that was designed to assist branch associates during the account opening process.
12. Scan a properly completed New Account Information Card through a branch multifunctional device (MFD) to the preprogrammed address button \_\_\_\_\_.

13. When quoting Annual Percentage Yield (APY) for deposit accounts, associates must quote the full \_\_\_\_\_ decimal places, to include any zeros.

14. BAR is now conducting \_\_\_\_\_ inspections

## Down

2. Refer to the \_\_\_\_\_ for specific requirements on quoting new account rates for new and existing customers. The rate tool cannot be used to discuss rates on existing accounts

3. If the signer owns 25% or more of the business entity and does not have any active accounts or has been a customer less than 30 days, screen them through \_\_\_\_\_.

4. What is the wizard we use to open business accounts?

5. New in branch tool used to help fight fraud \_\_\_\_\_

7. This form must be signed by a customer in order for Capital One to pay every day debit card purchases when funds are not available

8. Signage that must be placed at each teller window

9. Transaction \_\_\_\_\_ Assessment helps fight fraud.

11. Award given when fraud is stopped in the branch \_\_\_\_\_ eye