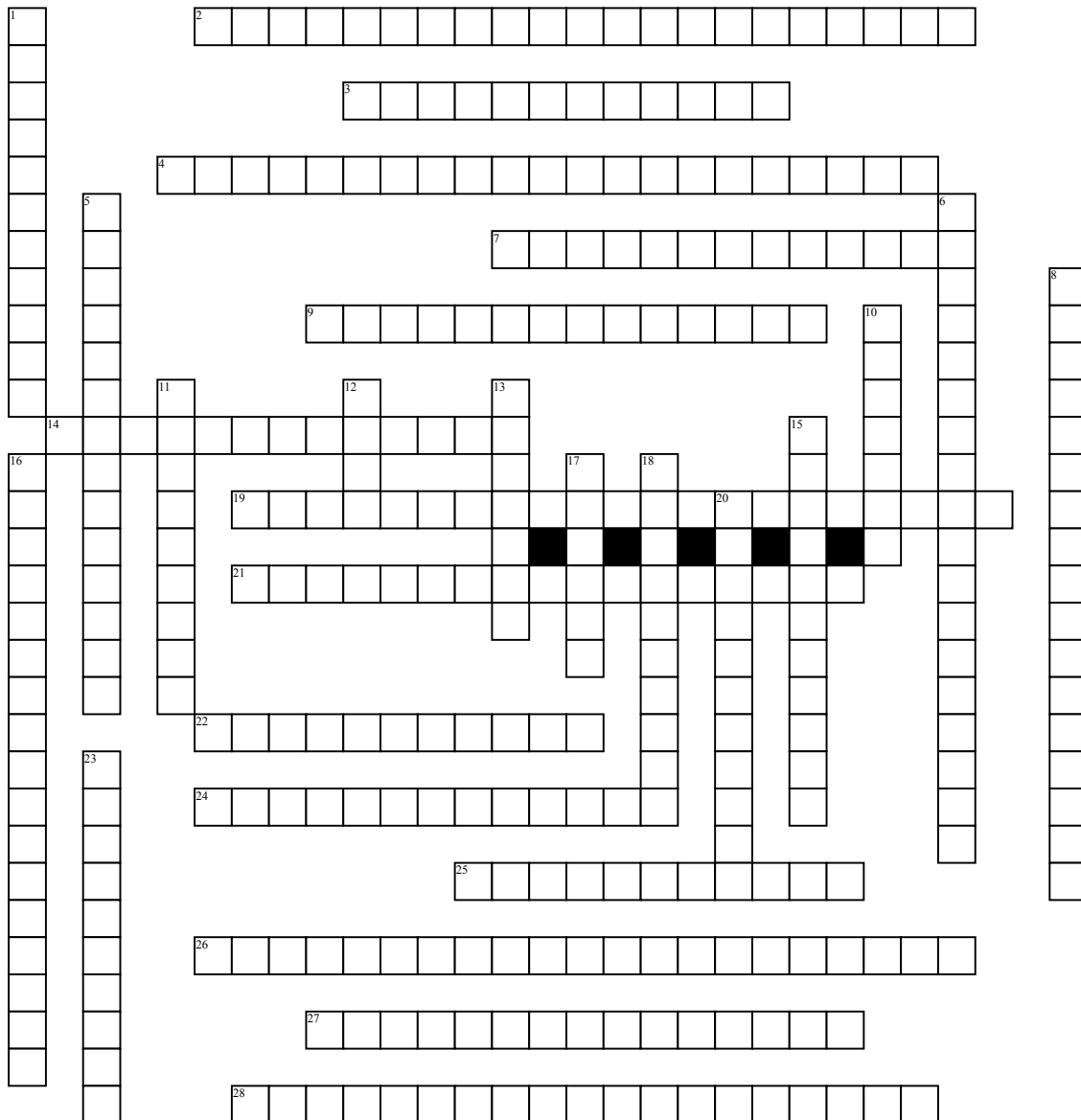


# Conflict Management



## Across

- 2. learning cultural norms
- 3. goals re: how things should be done
- 4. power only in relationship
- 7. lots of suggestions re: conflict
- 9. generalizing; stereotyping
- 14. strategy of submission when losing
- 19. a struggle between people based on interference with goals
- 21. power seen as fixed resource
- 22. lots of additions re: conflict

- 24. power as tool

- 25. small talk
- 26. internal struggle re: goals
- 27. successes are because of us; failures are not
- 28. all losing

## Down

- 1. the goals of all parties are met
- 5. conflict with no goals
- 6. defining goals post-conflict
- 8. communicating about communication
- 10. buzz words
- 11. POV

- 12. sense of favorable self worth
- 13. the group one is in
- 15. taking in information to make sense of the world
- 16. connections between own experiences and the world
- 17. what the conversation is about
- 18. human choice making simulation
- 20. a moment that changes or defines relationship
- 23. hypothesis that men and women talk differently