

Name: \_\_\_\_\_ Date: \_\_\_\_\_

# Consultation Recap

1. Hand gestures and eye contact are examples of this?  
A. Non-Verbal Communication
2. Doing what at the end of a consultation makes sure you understand what the client wants?  
B. Growth Patterns
3. What is responsible for making your hairs stand on end?  
C. Melanin
4. What is responsible for providing nutrients and removing waste from the Dermal Papilla?  
D. Type 2
5. The hairs' natural pigment responsible for hair depth and tone?  
E. Arrector pili muscle
6. Responsible for the hairs' internal strength?  
F. Summarise
7. The sebaceous gland secretes what?  
G. Cortex
8. If hair has a slight wave, what hair type is it?  
H. Sebum
9. Hair with a S or Z curl is said to be what type?  
I. Type 3
10. The resting phase of the hairs growth cycle?  
J. Blood Supply
11. Tests for sensitivity to Paraphenylenediamines in hair tint (PPD)?  
K. Skin Test
12. Is an influencing factor when consulting for a service?  
L. Telogen