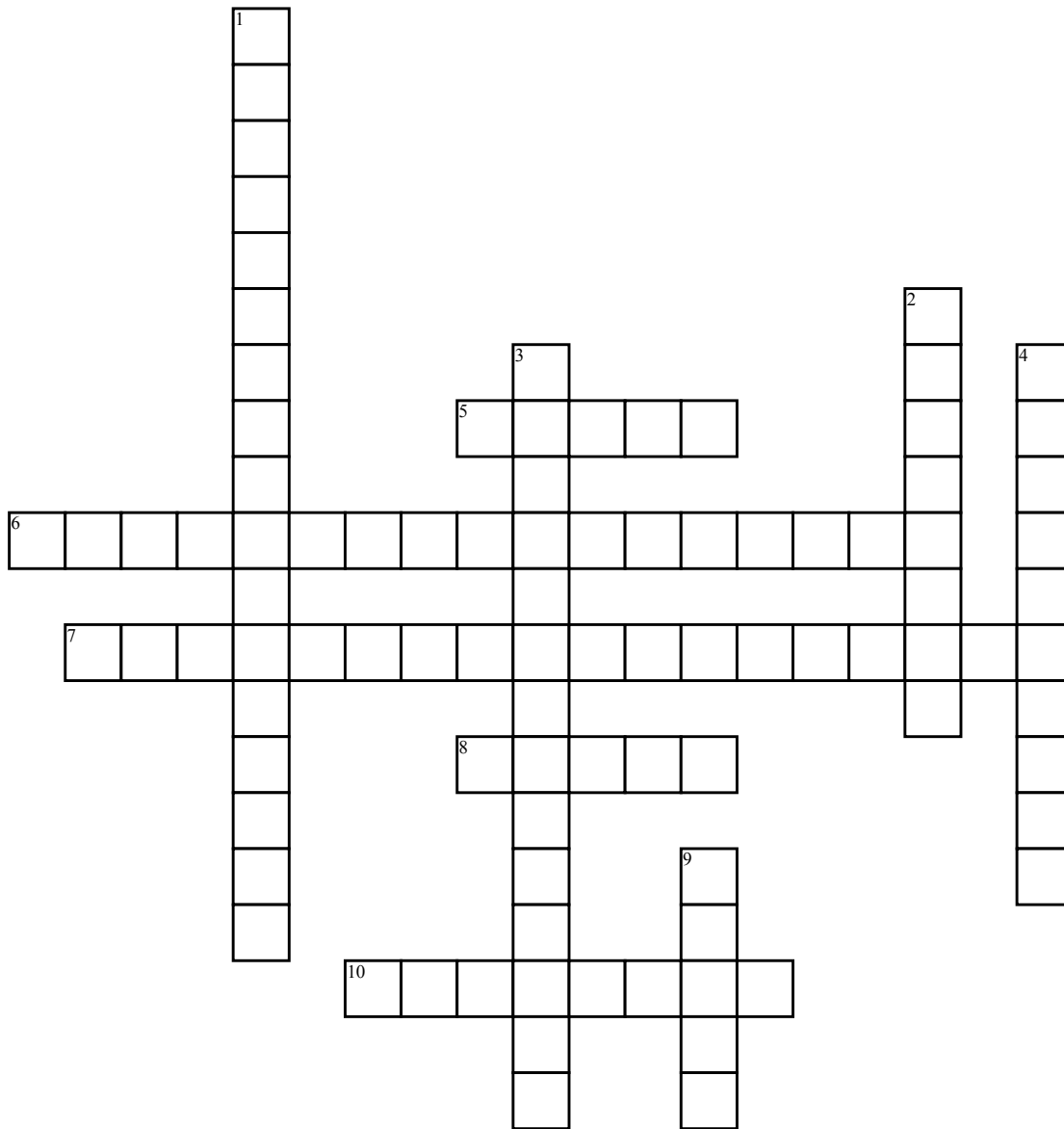


Cross Word



Across

5. Rustling papers to look through document for identification
6. Take no action - See Law
7. No changes or Withdrawals permitted until a valid POA document received
8. Why can't you give me policy information over the phone?
10. client changes, has any other rights restrictions

Down

1. Divorce or Legal Separation
2. Related Terminology for diminished capacity
3. How do you remove rights restrictions?
4. Red flags for diminished capacity
9. Caller is not cooperative and unwilling to provide personal information