

Name: _____ Date: _____

Customer Interaction - Retail Vocabulary

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| 1. Products that are physically present and at the store for sale | A. Aisle |
| 2. Product available for sale | B. Sale |
| 3. Product not available for sale | C. Payment method |
| 4. An event in which products are sold at a discount | D. Out-of-stock |
| 5. A reduction in price | E. In-stock |
| 6. To lower the price | F. Coupon |
| 7. Piece of paper that allows a customer to receive a discount | G. To discount |
| 8. Document provided by retail stores which shows the sales and promotions | H. Stock |
| 9. How someone pays for a product | I. Discount |
| 10. Area of a store where customers pay | J. Store flyer/circular |
| 11. Space between shelves where customers walk | K. Checkout counter |
| 12. Piece of paper showing the details of a purchase | L. Receipt |