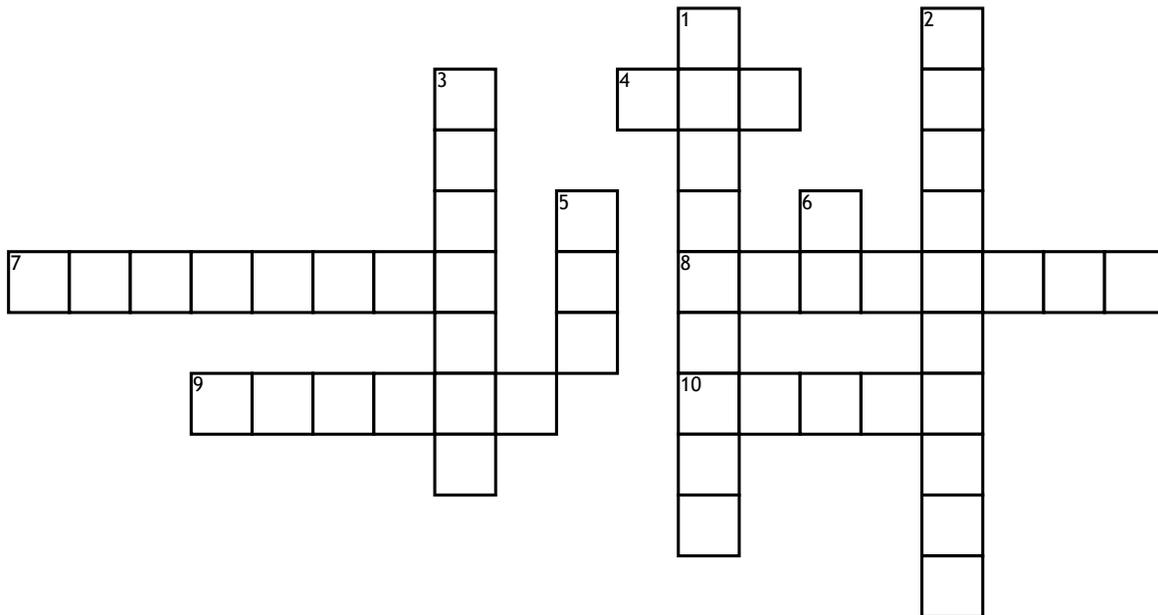


Customer Returns Quiz



Across

4. what is a common electrical item returned frequently.
7. what is a potential risk when handling dangerous chemicals you need to be aware of?
8. where do we send customers who are returning toolshop items
9. What should your wear if you are handling sharp returns
10. at the end of trading our crc and return tubs should ideally be _____?

Down

1. where is our nearest spill kit located
2. where do we send a returned bag of soil if its in a sellable condition
3. you might use the Powered Returns Decision Making Flowchart when a customer returns a item.
5. centralised returns centre- aka?
6. can we send spray paint and light globes to crc