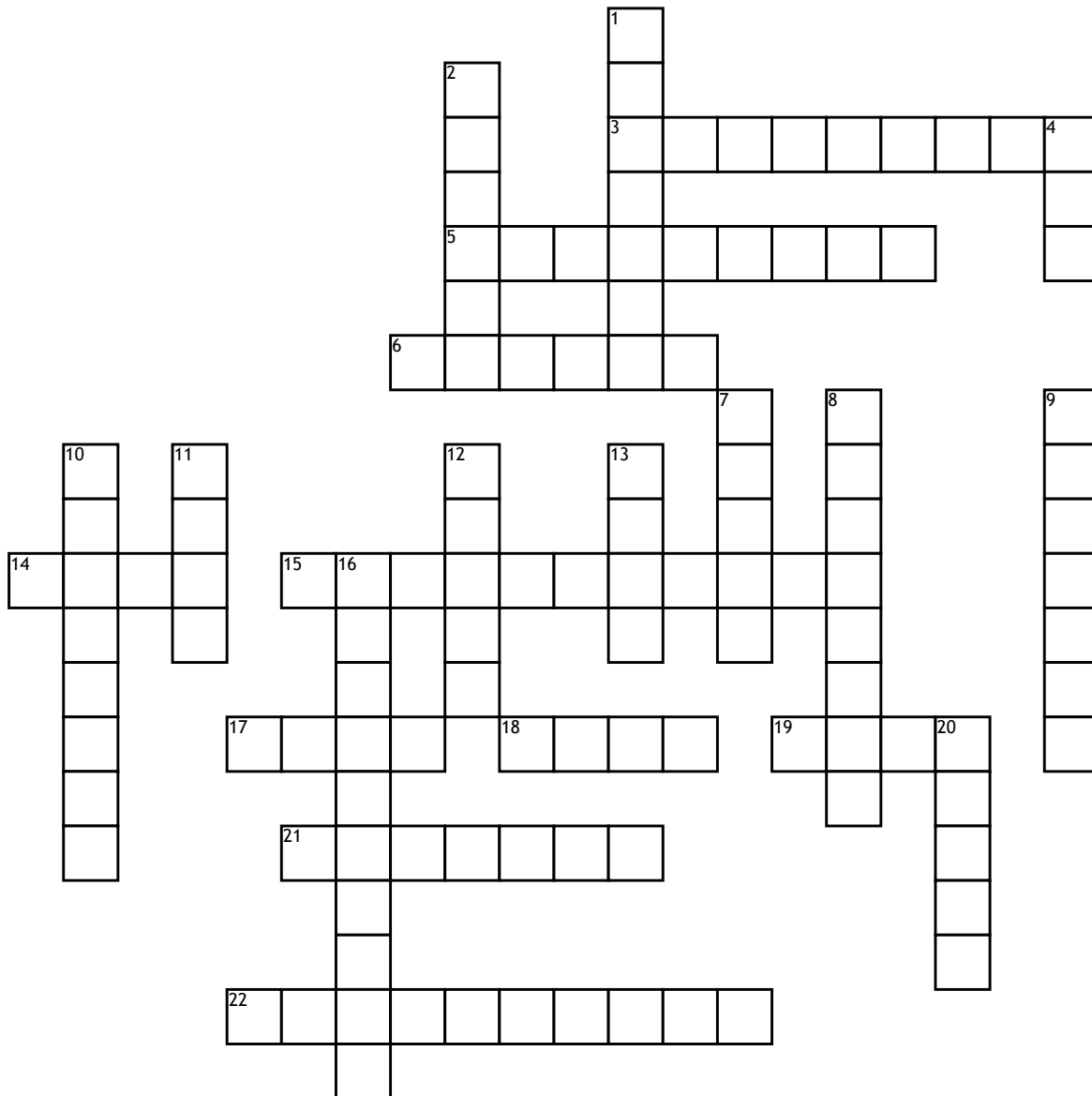


# Customer Service1



## Across

3. You might have to answer this  
 5. To get a job you will pass this  
 6. This goes with safety  
 14. When items are reduced in price  
 15. Within 30 seconds you need to do this to the customer  
 17. A customer would pay here  
 18. The ....you have to get to work

19. This is what you get for working  
 21. This person tells you what to do  
 22. A customer might pay with this (2)  
**Down**  
 1. With difficult customers you have to be  
 2. You need to be this at all times  
 4. When speaking make this sort of contact  
 7. The things you sell

8. Someone from head office is this type of customer  
 9. What you might have to wear  
 10. To do a job you will have to undergo  
 11. Buy one, get one ....  
 12. You will get this break  
 13. 50% off is this price  
 16. You work with these people  
 20. The number of data protection principles