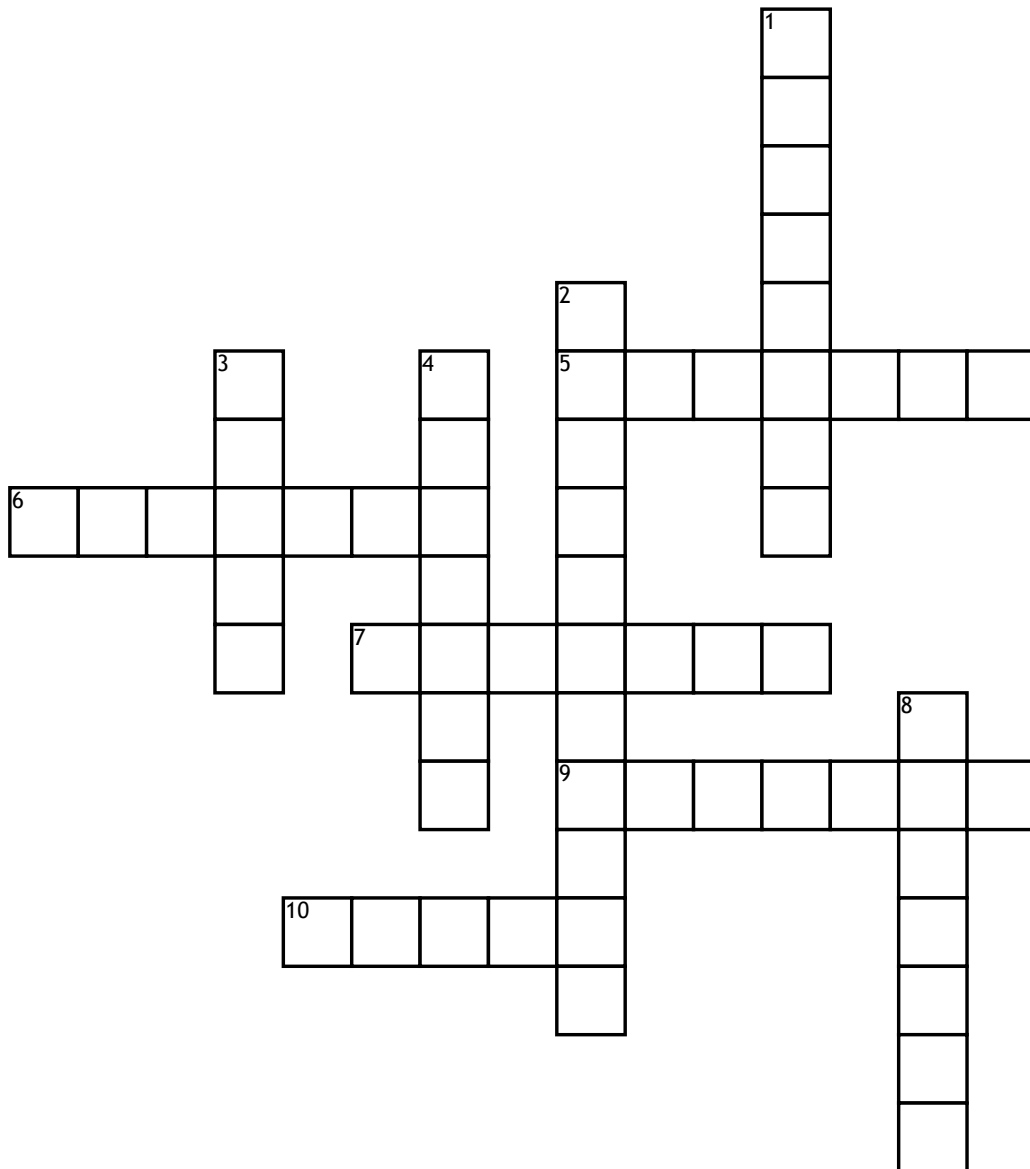


Name: _____

Date: _____

Customer Service Week 2019



Across

5. What you should show your caller?

6. What you wear everyday at work?

7. What benefit we show eligibility for?

9. Allows you to access multiple sites

10. Where we work or a forest animals?

Down

1. What is Medicare D for?

2. Where you log your comments/cases?

3. What everyone hopes to get?

4. Who gets a blue ID card?

8. What we do for Holiday time off?