

Name: _____

Date: _____

Customer Service Week

X T N E I C I F F E E E L C T T H Q N V E J E Z
G L Y E N Q M N A M C U S T O M E R K W R Y Z S
N N O D H D S U M A E Z I E M R R R E L X V W R
W W K U O W T H L X C M Y N E I R K A Q H R X B
A M F G Z H X Z T Y N M A X N R A K Z U N E Q B
O K G N E R U A T J E K B B H G P O P G O U A S
Q K P N P V D I C F I E C M E K P H R Z M U H S
Q U T E I F V D K J T Z J J R Y O R K W O G S Z
Y I A L V I E W N G A O E W J K R Z Z F V L R T
C C C I T I C G F Q P B G H M F T B Q X A R A K
X C H I O T T D Q U G F D Z C O U R T E O U S P
G M S A A Y N C Q N N O I T A V I T O M D T U Y
F O V R R J D E U K S U P P O R T I V E U E C M
P G L Y N M B G T D S B W Z R X D W U D M L I N
C S C F H H I P M S O C J V P S D Z F H N K W T
E V T D U T R N R D I R W C E X C E L L E N C E
F E H E I O Q G G O E S P N O I T U L O S Y S P
H R E L A G A G N L A T N S Y V S V L J B O O Y
C T T G X M B J G I O C T O I J U V C V P D V H
L V C X V H W Z I U G D T I C F Y N W N X H N T
V Y W E F R G O Y Q U A X I M E L W H D T C A A
C U J J S A I N R Z E N G X V M C O D L L C V P
H S C X J U S A I K C L I N C E O H V L K S I M
L O D E S E C N E I R E P X E O Y C R L O A H E

Supportive
Experience
Efficient
Teamwork
Customer

Productive
Excellence
Courteous
Solution
Charming

Positivity
Consistent
Committed
Patience
Rapport

Motivation
Proactive
Authentic
Engaging
Empathy