

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Customer Service Week 2022

N	V	S	J	R	S	L	A	A	P	G	N	G	C	V	I	A	J	D	Y	X	L	P	V	Z	O	C	F	H	T	K
G	O	B	J	M	Z	I	W	M	E	A	U	I	L	F	K	D	P	Z	V	O	Q	D	S	Z	T	W	T	M	M	S
G	N	I	C	P	H	N	X	E	Q	U	S	S	A	G	Q	Y	Y	T	M	L	P	H	E	N	O	M	E	N	A	L
B	V	N	T	T	S	Y	I	E	E	U	K	K	U	I	D	A	V	U	X	Q	F	B	K	R	O	C	D	K	R	Q
A	L	P	B	A	L	L	O	N	C	K	N	O	A	F	R	X	T	U	B	R	P	B	J	C	C	I	T	L	M	Y
Z	U	H	L	B	C	U	Y	T	S	N	L	T	P	L	G	E	R	O	G	S	N	I	D	A	Z	N	X	W	E	G
Y	N	T	J	O	X	I	M	O	R	P	E	Y	R	I	L	G	T	N	A	V	V	D	N	I	K	E	B	O	I	D
O	H	N	O	C	R	S	F	L	U	W	I	U	W	G	I	Q	I	I	E	A	L	I	A	F	T	Y	K	D	O	H
I	T	O	A	L	P	T	Q	I	O	R	N	R	L	I	L	K	U	X	R	M	I	T	D	T	F	X	D	K	L	I
P	V	N	H	J	I	X	N	R	R	S	I	K	E	F	N	B	X	E	K	C	I	X	T	E	A	K	T	Y	Y	S
N	B	Z	D	W	O	A	K	O	Q	E	V	F	A	I	N	I	M	N	S	A	H	T	B	I	L	C	Y	U	T	N
J	V	Z	Q	Z	B	E	B	W	C	B	V	R	L	J	V	O	H	P	F	T	R	C	K	L	Y	I	W	P	A	O
S	P	L	J	U	R	I	O	I	Z	L	K	T	I	B	P	Q	C	U	U	X	I	A	R	L	P	Z	V	C	K	I
D	P	M	O	S	I	N	G	R	L	B	L	I	N	F	L	E	C	T	I	O	N	O	Z	A	A	F	J	E	Y	T
E	S	P	C	S	B	K	F	A	B	I	A	A	M	E	O	W	C	C	S	Q	A	C	N	K	E	T	L	G	R	C
L	O	O	L	L	H	X	K	K	T	P	T	W	C	G	I	U	W	H	A	L	P	B	M	S	C	S	N	N	I	U
L	M	Y	Q	B	O	J	B	G	K	J	Q	Y	M	V	D	L	R	Q	I	T	B	W	D	I	G	I	U	X	U	R
P	E	N	G	A	G	E	M	E	N	T	O	I	D	O	P	T	C	Y	P	K	J	N	A	G	D	B	S	V	Q	T
L	L	O	C	G	G	U	T	D	Z	Y	H	V	R	U	Q	N	U	H	H	D	P	C	N	O	A	Z	D	S	N	S
H	D	T	I	E	N	H	C	N	F	X	L	P	D	Y	K	I	H	J	T	Y	S	E	C	N	E	H	U	K	I	N
E	U	C	F	I	M	M	R	I	F	N	O	C	Y	L	L	A	B	R	E	V	T	R	U	K	R	F	X	V	L	I
F	Y	A	Z	T	L	X	H	N	O	I	T	P	I	R	C	S	E	D	D	A	E	O	C	X	F	V	R	V	A	D
S	E	N	I	L	E	D	I	U	G	Y	T	I	L	A	U	Q	U	X	R	P	G	P	R	N	O	W	B	C	R	A
T	Y	E	M	A	N	R	E	M	O	T	S	U	C	E	B	L	Q	B	O	O	S	G	R	C	O	A	Q	P	E	E
T	O	O	U	U	O	L	B	B	N	I	H	C	H	E	O	D	E	R	X	G	Q	Y	T	O	R	E	Q	J	N	R
B	C	H	V	S	W	P	B	J	Y	O	Z	T	U	W	G	L	P	F	K	Z	K	C	J	Q	P	P	P	T	E	Z
O	F	V	J	D	A	G	J	L	W	V	F	E	C	F	E	G	X	L	A	Y	F	Z	I	F	X	E	I	M	G	E
C	J	A	W	F	D	D	O	F	H	G	P	F	L	C	G	V	W	R	J	A	J	D	U	U	D	P	R	D	K	G
S	H	A	S	C	H	E	D	U	L	E	A	D	H	E	R	E	N	C	E	O	C	T	M	T	S	O	Q	T	G	Y
B	Z	S	U	X	A	O	E	D	E	M	P	L	O	Y	E	E	V	E	R	I	F	I	C	A	T	I	O	N	Y	S
B	Y	I	B	J	M	S	R	E	B	M	U	N	Y	F	I	R	E	V	B	K	R	X	A	H	P	S	C	P	H	S

Call Control  
 Proofread  
 Inspire  
 Linking  
 Description  
 Weekly Win  
 Auto Liability  
 Read Instructions  
 ACW

Verbally Confirm  
 Engagement  
 Talk Time  
 Phenomenal  
 Search Criteria  
 Schedule Adherence  
 Property  
 Client Verification

Verify numbers  
 Deliver  
 Inflection  
 Quality Guidelines  
 TIPS  
 General Inquiry  
 Product  
 Proper Coding

Ask All Questions  
 Celebrate  
 FIC  
 Be Kind  
 Confluence  
 Workers Comp  
 Employee Verification  
 Customer Name