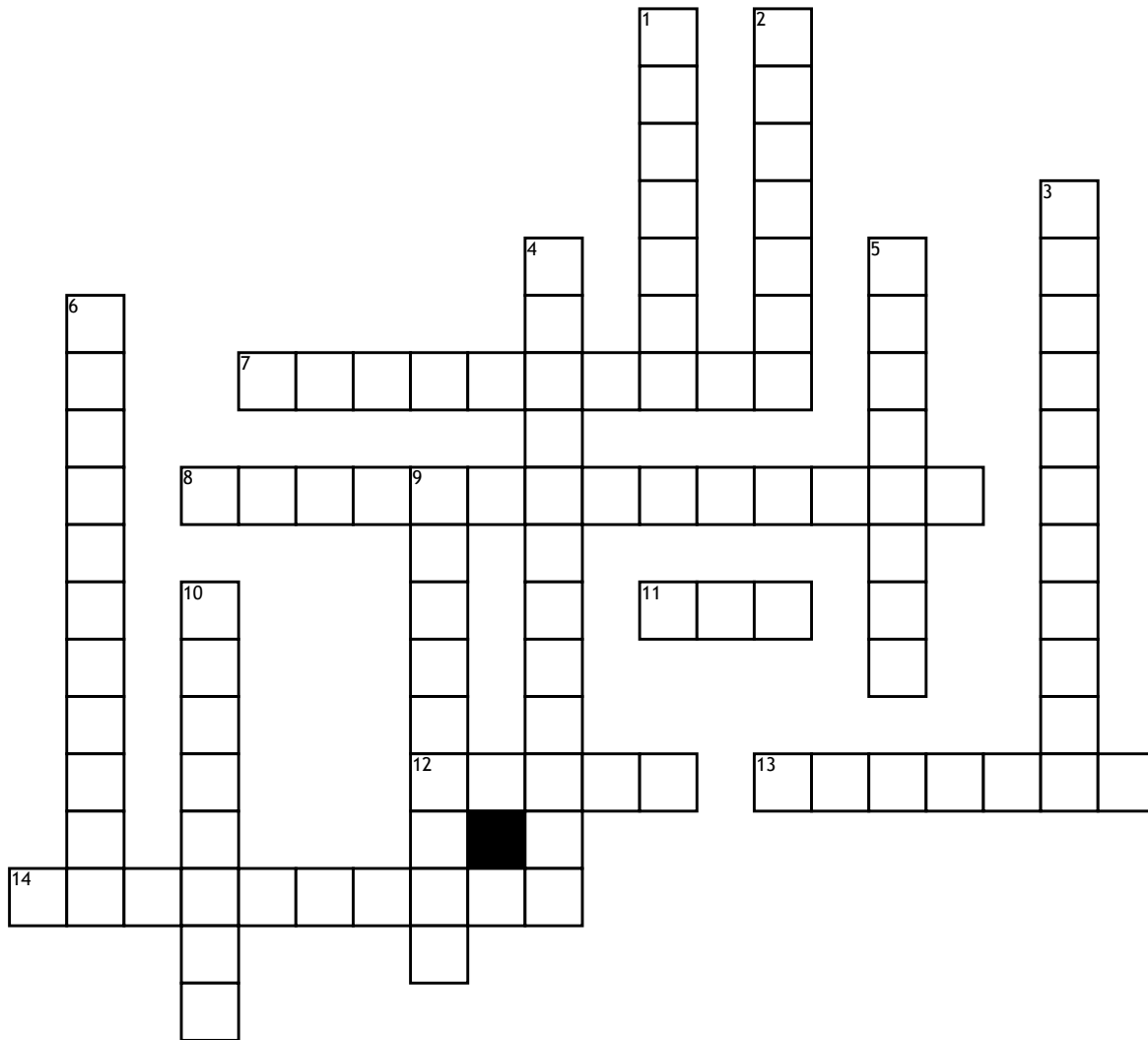


Name: \_\_\_\_\_ Date: \_\_\_\_\_

# Customer Service Week Crossword



## Across

7. Some who fear this may have issues putting a ring on it, but it ultimately is a favorable quality

8. To Own It means taking personal \_\_\_\_\_ for helping to find solutions for our customers

11. As an acronym, this could refer to World of Warcraft or Words of Wisdom or Women of Wrestling

12. It is said a customer can hear you do this over the phone, even without Facetime or Skype

13. A person receiving medical treatment, especially if it doesn't take long to administer

14. Though not made to be broken, they often end up that way

## Down

1. In tennis, a ball that hits the net cord but lands outside this box is considered a fault

2. The Queen of Soul requests this one thing when you get home

3. Movement to and fro or around

4. Mick and crew had a difficult time achieving this

5. This, according to many, is everything

6. To express or display gratitude for or appreciation of

9. "Possession is 9/10 of the law" is meant to explain that \_\_\_\_\_ is easier to

prove if one actually has possession of the thing in question

10. The combined action of a group of people, especially when effective and efficient