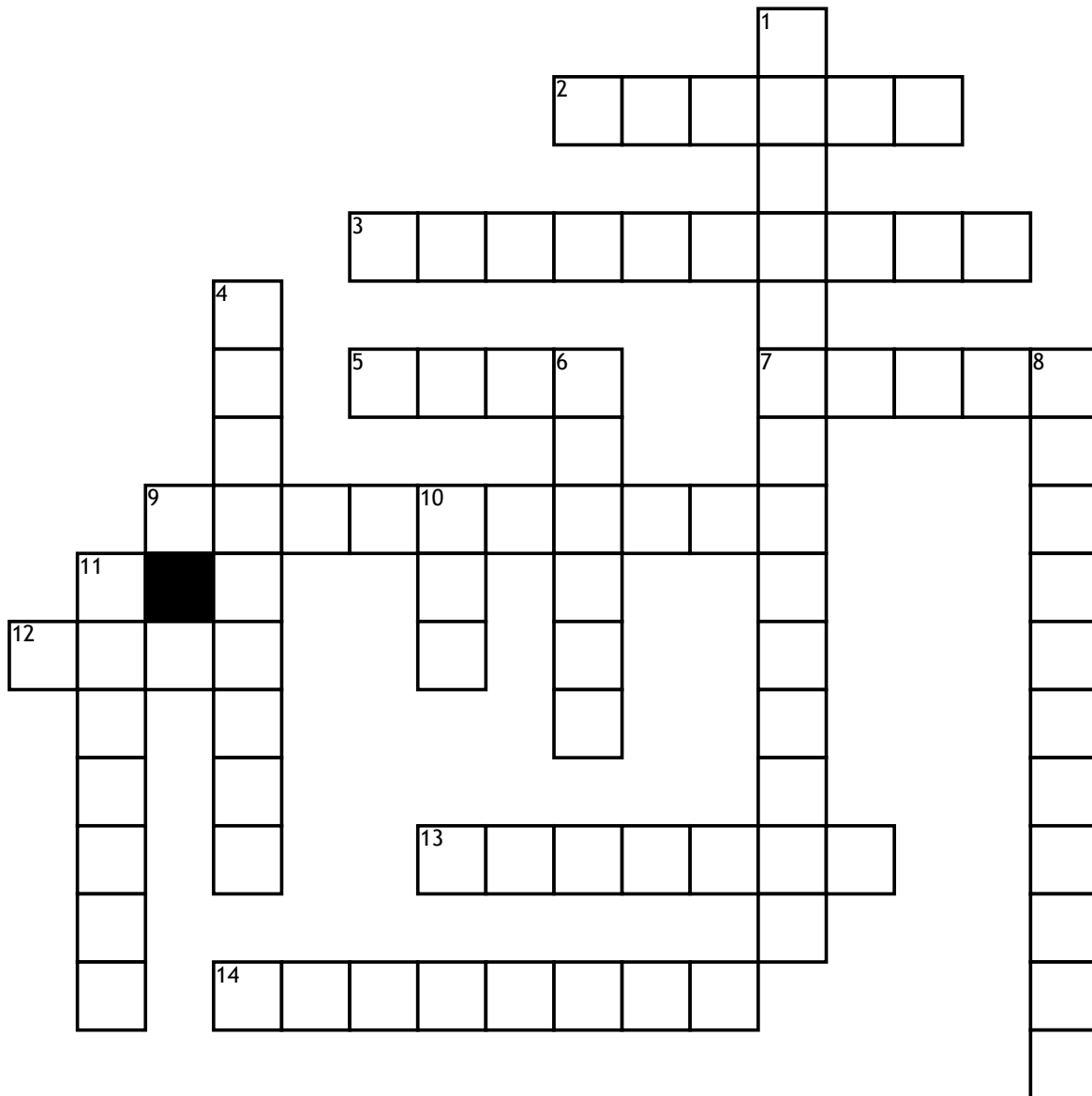


DAMAGED/DEFECT



Across

2. IF THE CUSTOMER DOES NOT ANY OTHER RESOLUTION WE CAN PROCESS A FULL...
3. THIS WARRANTY COVERS SMALL AND LARGE APPLIANCES
5. AT THE END OF EVERY CONTACT WE SHOULD
7. WHEN JUST A PIECE IS DAMAGED/DEFECTIVE WE SHOULD OFFER...
9. USE THE WIZARD TO FIND WHAT TYPE OF RESOLUTION

12. IF NO PARTS ARE AVAILABLE WE SHOULD OFFER...

13. ISSUE OCCURRED DURING SHIPPING

14. IF THE CUSTOMER IS WILLING TO KEEP THE ITEM WE CAN OFFER...

Down

1. CAT WILL BANNER AN ORDER IF THERE ARE...

4. ISSUE OCCURRED DURING MANUFACTURING

6. TO BETTER UNDERSTAND THE ISSUE WE SHOULD ASK FOR...

8. THIS WARRANTY CAN BE ADDED UP TO 90-DAYS POST ORDER

10. WHAT SPECIALIZED TEAM HELPS WITH MULTIPLE ORDER ISSUES?

11. WAYFAIR HAS AN INTERNAL WARRANTY, HOW LONG IS THIS