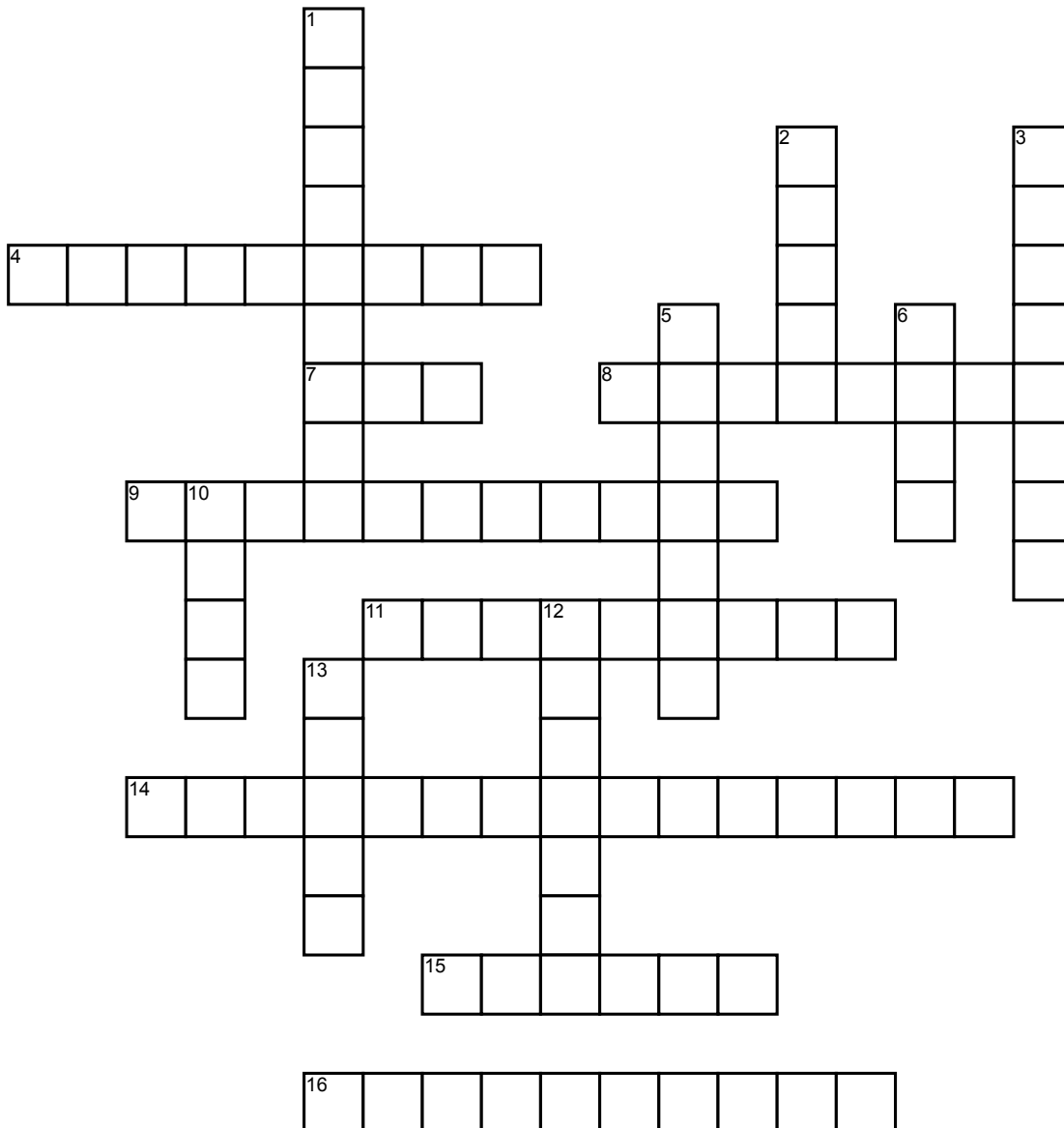


DGF-FUN



Across

4. How do you start up a service ticket?
7. Who is our nominated trucker of choice?
8. What do you call a transfer from MSP to ORD by truck?
9. What is it called when we need to get approval for shipments before moving them out?
11. What are called a series of pre-defined commercial terms published by the International Chamber of Commerce (ICC) relating to international commercial law?

14. In order for DGF to clear a shipment through Customs, a _____ must be on file.
15. LIS is the airport code for which city?
16. POD's for Air and Ocean must be updated within how many hours?

Down

1. Where can you find Customer COP's?
2. A new BC customer asks for a shipment from CN to the US. What do we need to ensure the shipment is approved and rated properly?
3. What do you need to do if a request is not answered by another station?

5. How many CCM's are expected every week by the office?
6. Where do you find information on country regulations in LOGIS Air?
10. What system do we use to set up pickups for Air?
12. What do we call shipments we have issues with that we need to contact the shipper if something is missing like documents?
13. Import shipments are not to be delivered unless credit is established. If there is no credit what must be collected before delivery will be arranged?