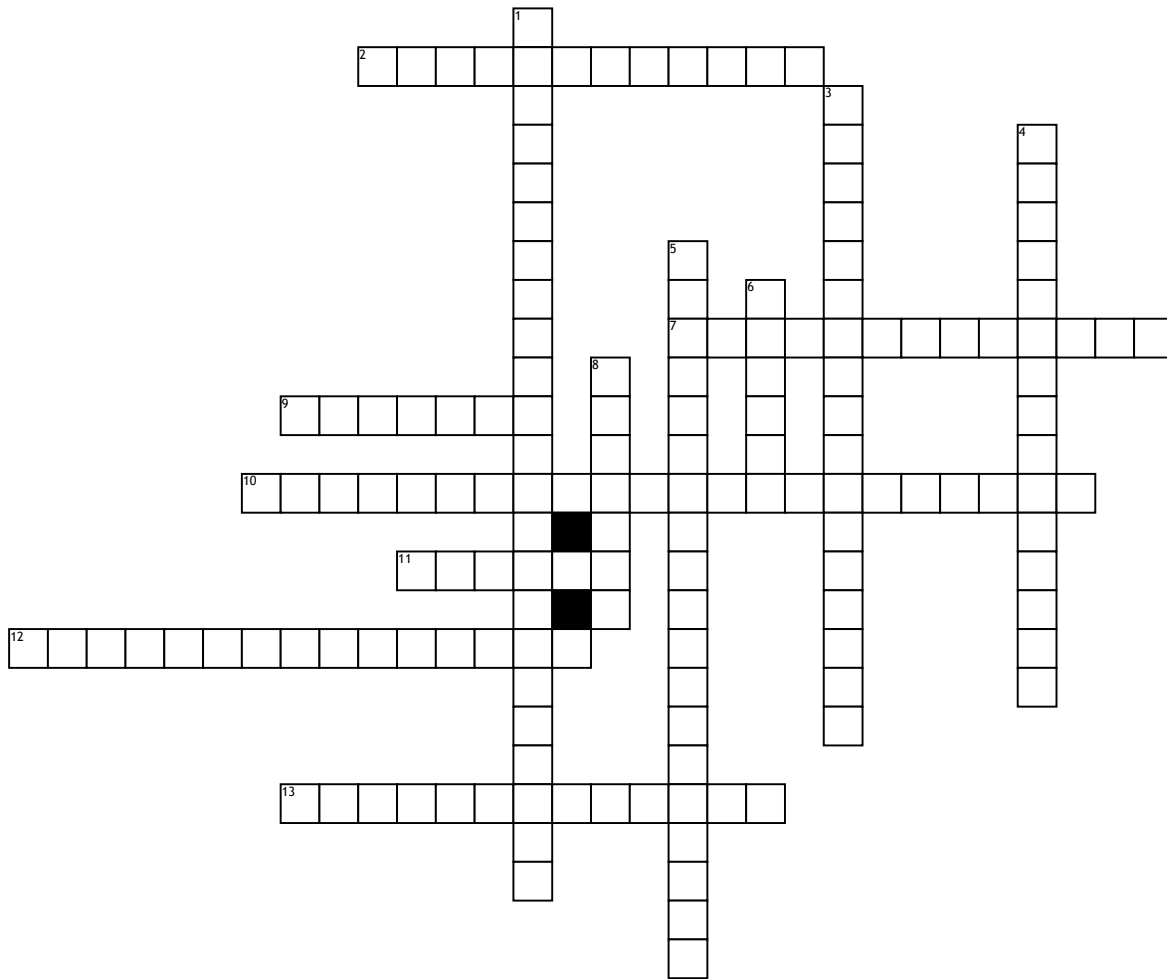


Day 2 Review



Across

2. One of the acceptable holds
 7. Another term for AR number
 9. The rules for scheduling an install in each office
 10. Department that handles post-install/Pre-PTO accounts

11. The status of the Written CAD when you schedule an install
 12. The person in charge of the sales reps in the local office
 13. The tab where you update the Installation details

Down

1. One of the cases we look for

3. Person who approves changes to the install calendar
 4. Department that handles post-PTO accounts
 5. Another term for inverter type
 6. What you look for on the visual CAD
 8. Another term for Panels