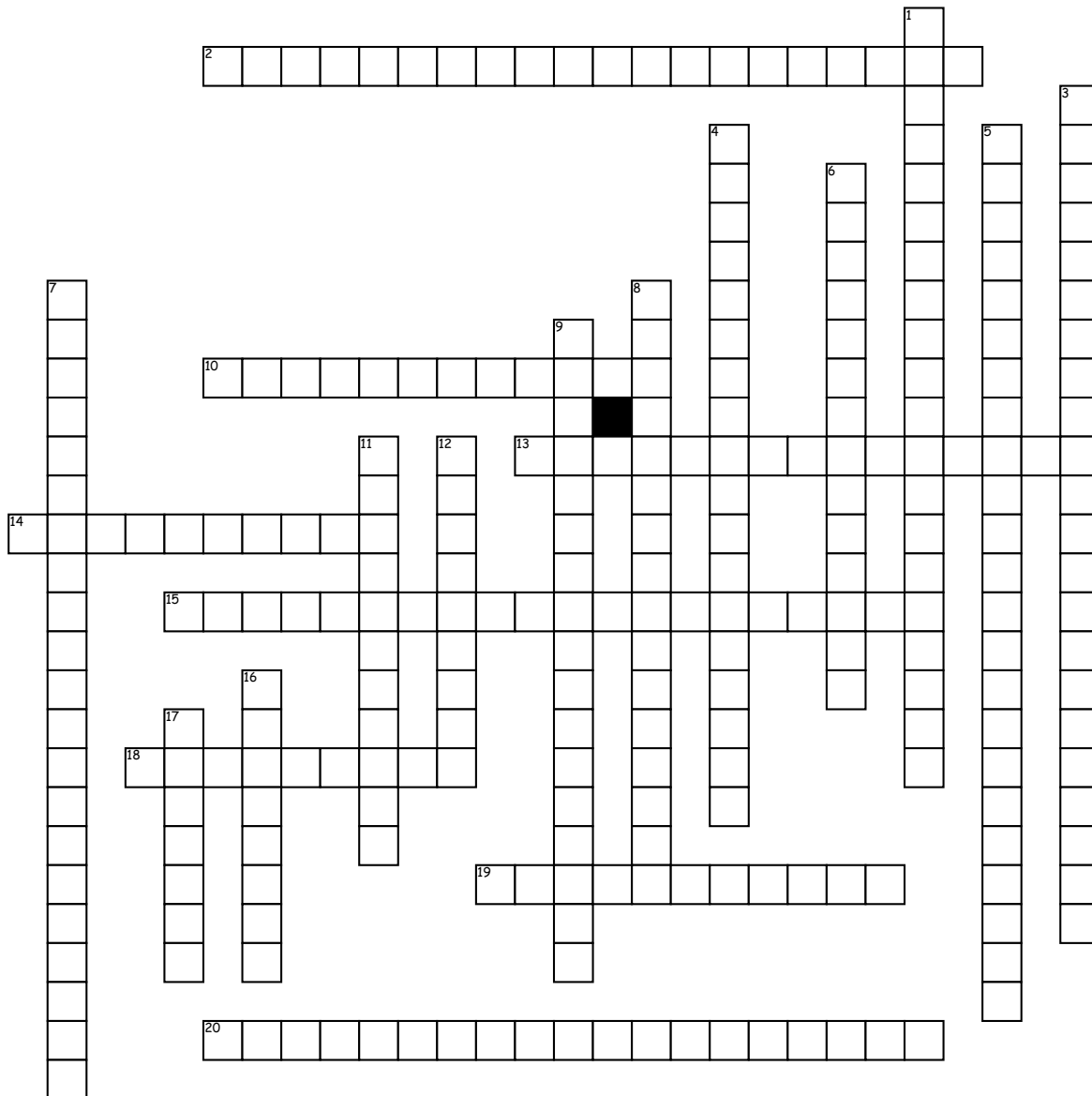


Name: _____

Date: _____

Dealing with Conflict



Across

2. Medium intervention is also known as?
10. This strategy tries to get others to give up some of what they want in exchange?
13. This is the very heart of teamwork and is more than hearing words accurately?
14. This happens when Team Members lose track of the meeting's purpose?
15. To manage conflict, set the agenda, and manage time carefully is?
18. Nonintervention is also what?

19. This is one of the ten common problems and solution strategies?

20. Private Conversation is also known as what?

Down

1. Manage conflict, set the agenda, manage time carefully is?
3. Which of the ten common problems, like to hear themselves talk?
4. A team becomes a field of combat for members who are vying with each other is?
5. Some members wield a disproportionate amount of influence in a team is what?

6. This is one of the common responses to conflict

7. Feel shy or unsure of themselves is what?

8. In-group confrontation is also known as?

9. Have certain values or perspectives that are important?

11. This is one of the ten common problems and solution strategies?

12. This is a common responses to conflict?

16. This is one of the common responses to conflict?

17. This is a common responses to conflict?